

**Hillsborough County  
Animal Services  
Point of Service Customer Satisfaction Survey**

---

**FY2008  
2nd Quarter Survey Results**

The results of the Animal Services' quarterly point of service survey clearly indicate overall customer satisfaction with services rendered. Three hundred fifty three (353) surveys were returned this quarter. **Two were Web Surveyor generated and three hundred fifty one (351) were survey cards.**

<b>DIMENSION</b>	<b>5</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>5 and 4 Combined</b>
<b>OVERALL SATISFACTION</b>	<b>86.6%</b>	<b>7.7%</b>	<b>3.4%</b>	<b>1.1%</b>	<b>1.1%</b>	<b>94.3%</b>