

Hillsborough County Government

Touching Your Life Every Day

Vincent Pfarr, 93, a volunteer with Hillsborough County's Retired and Senior Volunteer Program helps Ester Cantor, adult day care supervisor, keep the senior center in Seffner picked up.



RSVP

For seniors 55 years or older, four hours a week with Hillsborough County's Retired and Senior Volunteer Program (RSVP) is a great way to give something back to the community.

RSVP volunteers receive supplemental accident and liability insurance, limited travel and meal allowances, and the priceless feeling of being needed. RSVP volunteer activities include clerical assistance, working with children, serving as a tour guide in a local museum, or helping out at a hospital. The choice is yours. Call RSVP at 272-5031 to get involved.

County government is as close as your ...

- **Telephone:** Hillsborough Information Line: 272-5900
- **Computer:** www.hillsboroughcounty.org
- **Television:** HTV22, cable channel 22

HILLSBOROUGH COUNTY
Board of County Commissioners



Water Safety

Dwayne Wills, safety manager for the Hillsborough County Water Department, receives a safety award from Commissioner Kathy Castor at the Board of County Commissioners' awards ceremony held Feb. 25. The American Water Works Association gave the Award of Honor to the Water Department for its excellent employee safety record.

GOT QUESTIONS? GET ANSWERS!

272-5900

HILLSBOROUGH INFORMATION LINE

Hillsborough County Communicator

Published every month by the Communications Department to inform residents about the programs, services and activities of their County government. For more information, call Public Information at 272-5314 or the Hillsborough Information Line at 272-5900. Web site: www.Hillsboroughcounty.org

Patricia G. Bean
County Administrator

HILLSBOROUGH COUNTY
Board of County Commissioners

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Keeping You Informed About County Government



April 2004



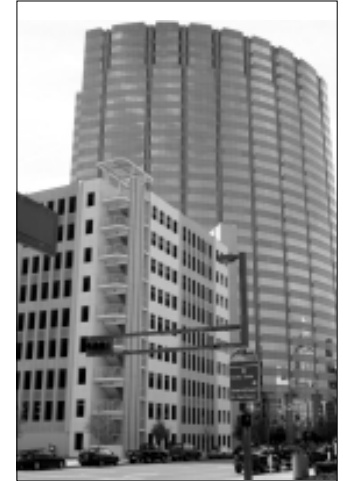
Caio, Chows

The pilot, copilot and flight crew of Southeast Airlines hold chow puppies they flew to Lubbock, Texas. Southeast dedicated a DC9 and flew 29 chows, free of charge, to West Texas Chow Rescue. The only passengers were Animal Services staff, Anna Wallace from the Texas chow rescue shelter, and flight attendants. The dogs flew in the passenger section of the plane in kennels donated by Wal*Mart. The chows were rescued by Animal Services from a house in Lutz.

Park Here

One of those rarest of commodities – affordable downtown parking – has become a little less rare since the County's Pierce Street Parking Facility officially opened in February.

Right across Pierce Street from County Center, the entrance to the garage is on Jackson Street. The eight-story building, built at a cost of \$8.5 million, has 250 parking spaces reserved for the general public. The first half hour is free, the second half hour is \$1.60, then it's 80 cents each half-hour after that.



The county's new garage is located right across the street from County Center.



Intersection Improvements Aimed At Aiding Motorists

One good turn deserves another...sign. Advance signal signs and lighted street signs at intersections are springing up all over Hillsborough County, making navigation a lot easier for visitors and residents.

Peter Brett, Public Works' manager of traffic operations, said Hillsborough County is installing the signs for safety as well as convenience on roads in populated areas with significant volume. The first priority was roads traveled by tourists.

This is the third year for the program which has a goal of improving 408 intersections.

The signs are being paid for from a \$10 million fund from ad valorem taxes budgeted by County Commissioners for transportation enhancements. The funding started in 2001 and is scheduled to continue until 2009 for the County's Department of Public Works to use for various transportation improvements, such as signs, pavement markings, sidewalks, bridges and intersection improvements.

Called an advance signal sign, this new addition to the intersection of Fletcher and Rome avenues tells motorists on Rome which intersection they're approaching.

Paying Water Bills Is Easier

Hillsborough County Water Department's new pay-by-phone system allows you to use Visa, MasterCard or Discover to pay your bill anytime day or night.

The Pay-by-Phone service is available from any touchtone telephone and can be accessed by entering a billing account number. Our customers are not charged extra for processing credit card payments.

The Water Department also accepts credit card payments at the payment offices at 10061 E. Adamo Drive in Brandon and 4802 Gunn Highway, Suite 124.

Customers can call 276-8526 directly or Customer Service at 272-6680 to pay by credit card.

Other payment options available include:

- Automatic Bill Payment allows an automatic withdrawal of a water bill amount from a customer's checking or savings account about 11 days after the bill date. This option requires a simple enrollment form authorizing the Department to make the withdrawals.
- Rapid Pay is available through some banks and allows customers to pay their bills using their personal computers.