



## County Celebrates Hispanic Heritage

Latin music played by Son De Mi Tierra rang out from the gazebo in Joe Chillura Courthouse Square, setting a festive mood for Hillsborough County's 13th Hispanic Heritage Festival held Oct. 16. Community sponsors, including The St. Petersburg Times, SDI Radiology, Brighthouse Networks and Professional Management, provided chicken and yellow rice for the attendees, rounding out the lunch hour celebration themed "Somos Familias" (We Are Family).

### Hispanic Woman of the Year

Baseball and budgeting – those are Maria Jones' main interests. And the amount of energy she puts into the Northwest Little League Baseball Park earned her the County's Hispanic Woman of the Year award.

Lovann Arnett-Rodriguez of the Solid Waste Management Department, said in her nomination that Jones started as secretary for the board for the Northwest Little League in 1998 and became president in 2000 – a position she still holds.

Jones spends close to 35 hours weekly working with the children and parents at the park, coordinating games, seeking sponsorships for the teams, and finding grants to maintain the park grounds.

According to the nomination, "Her commitment to the kids that attend her park is such that often when parents cannot afford their children's gloves, Maria buys them gloves from her own money."

Mike Merrill, director of Debt Management, the department in which Maria works as an administrative assistant, said, "It's been wonderful working with Maria these past eight years, not just because she's bright, talented and hard working, but because she's simply a genuine and caring human being. By her example, she sets high standards for the rest of us and is truly deserving of this honor."

A native of Cuba, Jones has worked for Hillsborough County for 18 years.

Regarding the award, she said, "Hispanic Woman of the Year stands for family, friends and helping others in your community. It was an honor receiving the award, but I will state again that I owe everything to my parents (Jorge and Maria Rodriguez) for their love and support and for teaching me the true meaning of 'Somos Familia' (We Are Family)."



**Above: Maria C. Rodriguez Jones, left, receives congratulations from Lilia Barranco and Tony Morejon, the county's Hispanic liaison, for being named the Hispanic Woman of the Year. Right: Michael Quintana addresses the audience on Oct. 16 at Joe Chillura Courthouse Square after being named the County's Hispanic Man of the Year.**



### Hispanic Man of the Year

"All of these organizations don't mean anything if you don't care about Hillsborough County. Hillsborough County employees are my family," Michael Quintana said after a list of groups he belongs to was read during his awards ceremony for Hispanic Man of the Year.

The organizations Quintana referred to range from the National Puerto Rican Coalition of Washington D.C., to the Latino Community Coalition of Florida, from past vice-presi-

[\(See Hispanic Man, Page 5\)](#)

## GOOD NEWS

### SPECIAL RECOGNITION

The Suncoast Chapter of the American Society for Public Administration presented its first Hall of Fame Award to **Mary Mahoney**, a manager in Management & Budget, for her contributions demonstrating exceptional dedication and outstanding service to the chapter.

### LETTERS

Tampa resident Shirley Guida wrote to say how efficiently the Water Department's **Margie Stapleton** resolved several issues for her. "She is extremely professional, but also displayed every characteristic that one would expect from someone at that level. She follows through when she says she will."

Sheriff Cal Henderson wrote to **Bernardo Garcia** when he was director of Public Works: "I would like to recognize and express our appreciation for the efforts of several of your employees, **Michael McCarthy, John Vanacore, Chris O'Keefe, Joe Michler, Herman Cook and Mike Renberg**. These dedicated Public Works Department employees have coordinated with us to provide fiber optic connectivity to several Sheriff's Office facilities. Your Public Works Department staff should be commended for their efforts to assist other agencies in providing the best possible service to our citizens."

Staff at the Water Department's Lithia Plant received thanks from Sun City Center resident Flo Harkabus who had called to get her water tested. "I talked to **Sam Marfat** who was professional, informative, pleasant and knew his job. The next day, **Richard Garner** arrived to test my water. Another great employee! He also was informative, friendly and professional. Both gentlemen deserve high marks for the manner in which they handled my request, and I really appreciate it."

Resident Steve Shaffer wrote the following e-mail to **Debbie Carreno**, an engineer with Public Works, regarding a sidewalk project: "Thank you so much for your prompt and detailed response. It is so refreshing to deal with our county government that has courteous, informed people. You and your department deserve a high level of recognition for your customer service focus. I appreciate the information and it was so timely."

"I just wanted to take a moment and thank you for your guidance and assistance that you kindly and professionally provided...I appreciate your efforts to move this project through the permitting process...I look forward to working with you and **Craig Mahlman** on future special use matters," environmental scientist Brandt Henningsen, from the Southwest Florida Water Management District, wrote to **Duane Jones**, an engineer with Planning & Growth Management.

"Dear Ms. Merritt, thank you so much for the quick guides and directories. Everybody at the School of Social Workers, University of South Florida, was most pleased to have these guides. My most sincere gratitude for your genuine interest in what we do as social workers," Roxanne Schmeltzer wrote to **Barbara Merritt** of the Citizen Action Center.

Elton Smith, Tampa's transportation manager, congratulated **Donna Budke** and **Betsy Howard** of Hillsborough County's Transportation Division, on their assistance in preparing and formatting documents for a transportation summit. "During what must have been a particularly busy time, they went out of their way."

"We are writing this letter to express our sincere appreciation for the hard work and dedication to our schools program by **Gary Tait** of your department," the school district's chief facilities officer Mary Ellen Elia wrote to Public Works Director Bob Gordon. "It is not often that you find someone so willing to go the extra mile and do so with such conscientious effort. Our partnership with the county has been enhanced due to Mr. Tait's cooperation and his dedication to the safety and well being of our children."

**Deborah A. Wilson** of Citizen Boards Support received a "thank you" from Theresa Serio, secretary with Cape Coral Code Enforcement, for her information on Hillsborough County's code enforcement procedures. "The information contained in your letter was very helpful."

"We had a problem with flooding of our driveway resulting from an overflowing county canal. Because Marjorie has medical problems, it was important we have free access to the drive-

*(continued on next page)*



### Taking The Show On The Road

Hillsborough Television staffers **Andrew Moore** and **Ruslana Panov** represent Hillsborough County's cable station at the Tampa Bay Convention and Visitor Bureau's annual meeting held at the Tampa Marriott Waterside Hotel. The HTV22 display featured the "Timeline" series produced by HTV22, which chronicles the history of our community.

## Good News

(continued from Page 2)

way. We called the West Unit and **Jim McCullough** responded...he was courteous and helpful. We want to express our gratitude for the fine job the work crew did, and the courteous way they did it. We want to mention the crew members: **Reggie McClendon**, **Russell Gray** and **James Maccarone**. We also want to mention **Doug Meighen** who expedited the work order," wrote Lutz residents Harry and Marjorie Woltmann.

Public Works' **Michael McCarthy** received the following e-mail from Nathan Lafer, a resident of Woodbridge subdivision after installation of a traffic signal in the area: "It is a pleasure to have such a fast response, but you have shown me this in the past. I want you to know that it is great to have someone like you working for the county. The residents of the Bridges appreciate your efforts on this safety issue."

Tanya Brooks wrote: "Congratulations goes out to **Jarvis Glover**. While on his lunch break, he witnessed a lady in distress. She told him she was having a heart attack. He assisted her until the ambulance arrived. The young lady is an employee at the School Board. We need more people like him in our community!!"

"Dear **Eduardo Tapia** (Stormwater Management), Your efforts to relieve our high water problems at Lake Allen are much appreciated. Your work resulted in an immediate drop in water levels in our neighborhood. I want to especially express my satisfaction in the way **Horatiu Droc** handled the investigation and solution to our ongoing high water problems," wrote Lutz resident Dan Boger.

When Joyce C. Lindsay retired after 20 years of running a family daycare home, she wrote to **Child Care Licensing** to say, "Your staff has always been there for me, to support and encourage me every step of the way. I have had

## We're A Team

Although there hasn't been enough rain recently to test stormwater improvements in Candace Hundley's neighborhood, she wrote to say, "I would be remiss if I did not thank **Chin-Feng Ho** who was first to bring me the good news that attempts would be made to fix the problem...he wins high marks from me and the neighbors he talked with for his professionalism and graciousness. He and **Ed Tapia** also brought the plans to let me know what to expect. And then we come to **Chris Wilson** and **Randy Pierce**, both of whom were apparently assigned to keep me informed...both were just excellent and went the extra mile more than once to make sure that things would go right for the good people on Northbridge Boulevard."

the pleasure of meeting and working with many inspectors. Every single one of them has been a jewel. Keep up the good work, because all of the children need conscientious people like you."

Child Care Licensing's **Joy Cosgrove** and **Leslie McCaskey** received a letter from Riverview home day-care owner Susan Glowski after the guidance she received helped her save toddler Parker Keeley's life. The toddler had quit breathing, but Glowski brought him around with CPR until the paramedics arrived. "This may have been the worst day in my life, but it was Parker Keeley's luckiest. I still can't believe that I had the knowledge and ability to save a human life."

"Dear **Chairman (Thomas) Scott**: I appreciate your taking the time to honor us at your Awards & Recognition Ceremony on July 23. However, I considered it a privilege to sponsor the Indigent Care & Trauma Center Tax bill. Thank you for the beautiful vase! I have placed it in my office where it can be seen by everyone who visits. Something that lovely should be displayed. I will cherish it always," wrote State Rep. Fay Culp.

**Chairman Thomas Scott** also received the following letters from the family of Tony Sledd: "Thank you from the bottom of our hearts. We would like to express our gratitude for adding 'Tony Sledd' to your memorial stone, honoring the soldiers who died during, before and after the war (Middle East conflict)."

Planning & Growth Management's **Tom Thomson** received a "thank you" from attorney Mark P. Kelly who had been reviewing development documents. "**Joe Gilland** overhead my discussion with the staff and was extremely helpful in answering my questions. He volunteered his expertise and knowledge and provided me with the clarification that I needed. He should be commended for the assistance he volunteered in connection with this matter."

"I want to take a moment to tell you how much I appreciate the actions of **Mike Holcomb**," Donna Edwards, Verizon manager, wrote to Public Work's **Rebecca Sanchez**. After six months of trying to get trees removed from the entrance of her subdivision, she talked with Holcomb and "by early afternoon he had driven to the site, assessed the situation and called me back that afternoon with a plan. The next day I came home and not only were the trees removed, but the stumps were hauled away."

"Dear **Mr. Kleman**: On behalf of the Eliza Varnes Neighborhood Association, we take this opportunity to thank **Hillsborough County officials and staff** for the beautiful new road installed from Dr. Martin Luther King Jr. Boulevard to south Oak Street in Seffner. What a wonderful improvement! Again, thank you for your support and assistance in the development of our historic community," wrote Charlotte Anderson, association president.

## One of Our Own

Antonio "Tony" Fernandez lost his fight against cancer on Oct. 18. A 19-year county employee, he began with the Environmental Protection Commission and worked with the Water Department until his death.

He was, until recently, the president of the American Federation of State, County and Municipal Employees (AFSCME) Local 167, and served in that capacity for five years. He was a member of the Local 167 executive board for three years, and served on the Florida AFSCME Council 79 Executive Board for four years.

He served in the U.S. Marine Corps during the Vietnam War and was awarded the Purple Heart. A lifelong Catholic, he belonged to the Masonic Lodge 25 in Tampa.

A Florida native, he and his wife Jan were together for 31 years. They have one son, Frank Chavez of Tampa.

A special celebration of his life will be held late in November. For information about the celebration, please call Bernardo Garcia, 276-2590.

### BBQ In The Park

Lykes Gaslight Square

Wednesday, Dec. 3

11 a.m. to 2 p.m.

1/2 Chicken: \$6    Pork Ribs: \$7



For Information On Where To Buy Tickets:  
Gerri Freeman -- 224-8641

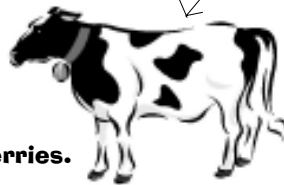
*Proceeds benefit the Dr. Martin Luther King Jr.  
Memorial Scholarship Fund*

### Hillsborough County's Farm-City Festival

Tuesday, Nov. 25, 11:30 a.m. - 1:30 p.m.

Joe Chillura Courthouse Square

**Milk a fiberglass cow.  
Learn how to make butter.  
Taste chocolate-dipped strawberries.**



*You Are Invited To  
The 2003 Employee Holiday Party*

*Friday, December 12, 8 p.m. to midnight  
The Event Factory*

*Tickets: \$20 per person, includes dance, dinner, soft drinks  
\$10 drink bracelet for mixed drinks, beer, wine  
Must be purchased in advance. No tickets sold at the door.*

*Semi-Formal*

*Dinner served from 8 p.m. to 10 p.m.*

*For more information,  
call Laura Molina, 272-6216.*

## Briefs

### Volunteer To Be A Guardian ad Litem

More than 4,500 kids have cases moving through the court system, but there are only 320 guardians. You have the power to make a true difference in a child's life by becoming a Guardian ad Litem (GAL) volunteer.

GAL volunteers are trained to represent abused and neglected children who've been thrust into the courts and child welfare system.

Guardians visit "their kids" at least once a month to make sure they're safe and receiving proper care, investigate the child's history and interview the child's doctors, teachers, and neighbors to determine what's best for the child and share objective information with the courts. The child's well-being, safety and future are the Guardian's primary concerns.

Guardians must complete 30 hours of training. Training sessions are held every other month in South Tampa in the evening.

For more information, please call the Guardian ad Litem Program of Hillsborough County at 272-5110 or visit [www.tampabaygal.org/](http://www.tampabaygal.org/)

### A Message From Your Credit Union

Florida West Coast Credit Union encourages Hillsborough County employees to contact them about refinancing their autos, boats or motorcycle loans. Rates as low as 3.9 percent APR are available. For employees in County Center, the office is located conveniently on the first floor, but there also are offices in Brandon and on Melbourne Boulevard in Tampa. For more information, visit their website: [www.fwccu.com](http://www.fwccu.com).

### 2003 Holiday Project

It's that time of year again when the employees of Hillsborough County Government provide food baskets filled with holiday cheer. If you would like to participate, ask your supervisor for the name of your department coordinator.

Thanksgiving baskets will be delivered on Tuesday, Nov. 25.

Contributions for Christmas are due to your coordinator no later than Friday, Dec. 5. Christmas baskets will be distributed Tuesday, Dec. 23.

All forms and directions for completing the forms are listed on COIN. Your department coordinator must approve all forms before they are submitted. All forms that are not approved before submission will not be honored.

Contact Bernadine White - King at 276-2092 or Maria Jones at 272-6583.

## Reminder: Learning About HIPAA Was Just The Beginning

Open a conversation with the word "HIPAA" and you're bound to get amazing reactions. If it's a group of health care professionals, it's usually a groan.

However, if you're a Hillsborough County employee or volunteer, you most certainly have learned much about the Health Insurance Portability and Accountability Act of 1996 (HIPAA).

More than 6,000 County employees have been trained in HIPAA awareness and the finer points of the federal law.

This training effort is being repeated in most doctors' offices, pharmacies, hospitals, and health insurance companies throughout the country.

In April, Hillsborough County began distributing tens of thousands of Notices of Privacy Practices. These notices define how our personally identifiable health information might be used or disclosed. The notice also makes clear our individual rights to review our records and to request restrictions on the disclosures of our Protected Health Information (PHI). With very few exceptions, your health information is pro-

tected from unauthorized use and disclosure.

What happens when it's someone else's information and it's your job to protect or safeguard this PHI.

If you're a workforce member in any department (paid or unpaid) in Hillsborough County, you must protect PHI from purposeful or accidental disclosure. If you believe there may be a risk of unauthorized use or disclosure, concerns should be reported to your supervisor, your privacy liaison, or the Privacy Officer.

If you are a workforce member in any covered component (entity) department: Fire Rescue, Aging Services, Health and Social Services, or Human Resources, you probably took an Advanced HIPAA training course focusing on routine requests for disclosures of PHI, distributing notices, safeguarding and tracking access to PHI, and working with your privacy liaison to assure no rules are broken.

If you are a member of one of the support departments such as Informa-

tion Technology Service or the County Attorney's Office, you may have become deeply involved in assuring compliance with electronic systems, business partners and processes, contracts, or bill paying and claims processing.

HIPAA's impact did not end on the April 14, 2003, compliance date. It began at that point. Oct. 16 marked the deadline for compliance with the health care claims processing elements of HIPAA known as Simplification or Transactions and Code Sets. HIPAA security rules have been finalized, with compliance set for April 2005.

You actually began implementing Security when you maintained the Privacy of PHI.

It's easy to see and experience the far-reaching effects of HIPAA.

Each day, take a moment to see how it has impacted you – at work, at home, and as you visit your own health care providers. When you have questions, your supervisor, privacy liaison and privacy officer are each available to assist you.



**Disability Mentoring Day Benefits Students**  
Hillsborough County Water Department senior manager Tammy Henry, left, explains the intricacies of overseeing the daily operations of the warehouse to Cortni Powell, 16, of Durant High School. Powell was one of three Durant students who visited the Water Department during Hillsborough County's Disability Mentoring Day observation. Thirty students participated in the program, visiting six County departments.

## Hispanic Man

(From Page 1)

dent of the Town 'N Country Leaguerettes softball league to a member of the U.S. Attorney's Office Hate Crime Working Group.

Quintana works with the Hispanic community, helping construct a church, shelter and a clinic deep in a sugar cane field in the Dominican Republic. He also has been involved in a Cuban/Haitian Mission where he worked in a warehouse organizing clothes, books, children's games, and Bibles to ship overseas.

Now working with the Equal Opportunity Administration as an investigator, Quintana formerly worked for Housing & Community Codes Enforcement.

Every year he helps coordinate a Fair Housing, Health and Safety Fair to educate first-time home buyers and to tell people about subjects such as housing discrimination and credit counseling, as well as providing health screening.

Gail Williams, equal opportunity administrator, said about Quintana, "He is very involved in the community and is one of those instrumental in bringing together the African-American community and the Latino community."

Born in New York City, Quintana started working for Hillsborough County as a temp' in 1996.

## CLASSIFIED

### MERCHANDISE

STACKABLE washer, dryer. Sears. \$700. Call 323-2511.

CELL PHONES, 2 Nokias, 1 Mitsubishi w/case. \$8 each. GE handheld CB, \$4. No batteries. Make offer. Call 657-2485.

ORIENTAL rugs. 9x12 Chinese, 4x6 Bakarah, Call BJ, 832-5164.

SONY DSC-72 3.1 Megapixel digital camera. \$290. Call 220-8266.

ANTIQUES. Dining room set w/ 6 chairs, buffet. \$1,200. Sofa, \$250. Bookcase bed, chest, dresser w/mirror, 2 nightstands, \$500. Call 933-7104.

ROCKER, Laz-Y-Boy swivel recliner. \$150 OBO. Call 839-2108.

DINING SET, oak. 4 chairs. 42"X64" table, china cabinet, server. \$500. Call 685-4570.

COMPUTERS, Hewlett-Packard Brio desktop, 500mhz, no operating system, \$100. Custom Built, AMD 650mhz, CD-Rom, \$125. Hewlett-Packard Brio, \$125. Call 323-3048 after 4:30.

WEDDING dress, new, strapless w/shawl. Size 12. \$850 OBO. Call Tiffany, 741-1309.

VACUUM, Kirby G2001, 1st edition w/attachments. \$700 obo. Call Tiffany, 741-1309.

DISHES Fingerhut Bear Collection, canisters, dishes, door knobs, curtains. \$50. Call Sandy, 986-4720 after 6 p.m.

BED, king, chest, dresser, mirror, 2 nightstands, \$900. Toshiba TV, 27 inch, \$125; Dropleaf table w/4 chairs, oak, \$300. Call 717-9492.

GOLF CLUBS, Calloway Big Bertha driver. Titleist PW-9 DCI 981. \$500 OBO. Call 763-5645.

EMBROIDERY machine, BabyLock. \$900. Call Cynthia, 247-0000.

TREADLE New Home sewing machine, antique. Oak cabinet. \$150 OBO. Call (352) 523-1275.

GOLF CLUBS New 03 Ping I 3. Factory Ping JZ lite regular shaft 3 thru pitching wedge. \$399. Call 873-7953.

TREAD MILL, Weslo Cadence 840, electric. \$150 OBO. Call Roger, 354-5728.

WORD Processor, Brothers w/ printer. \$75 OBO. Call 892-1847 or 986-8606.

AQUARIUM, 110 gal., undergravel & cannister filter, 4 power heads, gravel, lights. Wood cabinet. \$500 OBO. Call David, 671-4149.

### AUTOMOTIVE

'92 TOYOTA Camry LE. Auto, PW, PL, CD. 173,500 miles. \$2,500. Call 994-3862.

'98 DODGE Neon RT, 4 dr, 5 spd manual. AC, CD, tilt. \$3,500. Call Angie, 382-0079.

'92 DODGE Shadow. AC, auto, new tires. 55K miles. \$1,995. Call 287-0468 eve.

'99 DODGE Ram, 1500 pickup, lined bed. Auto, AC. 40K miles. \$6900. Call 908-1908.

'86 & '84 F150 FORD trucks. '84 needs work. Extra parts. \$1,300 for all. Call George 766-1243.

'99 CHEVY S10 pickup, 5 spd. Tilt wheel, AC. 49K miles. One owner. \$6,900 OBO. Call 892-1847 or 986-8606.

'99 HONDA Civic EX, 2 dr, 5-sp., VTEC eng. CD. 80K miles. \$8,850. Call 835-0481.

TIRES, 4. Car or truck. Call 935-0475.

TIRES, 4. New, Eagle Ga P205/65R15. On stock alum. mags. \$300. Call 908-8007 after 3 p.m.

WHEELS, 100-spoke wires on 20-inch rims. \$600 OBO. Call Corey, 431-8573.

'66 CHEVY pickup, fleetside, shortbed. 350 motor. \$2,500 firm. Call 986-4720 after 6 p.m.

'71 DODGE Dart, slant 6, new front end & brakes, rebuilt motor. \$2,000 firm. Call 986-4720 after 6 p.m.

'00 VOLVO S40/ 33K miles, Loaded, 74K factory warranty, \$14,500. Call BJ, 832-5164.

'00 VOLVO S40. Loaded. 33K, warrantied. \$14,500. Call BJ, 832-5164.

### REAL ESTATE FOR SALE

YBOR CITY, 1913 bungalow. 74,900 sf. 3/1. CHA. Lg fenced yard. 969-2043.

LAKE HEATHER OAKS, 4/2, 2400 sf, 2 car garage, screened pool, Jacuzzi, kids' pool. \$199,500. Call 962-8620.

CARROLLWOOD villa, 2/2. New carpet, tile. Lake view. \$109,500. Call Tony, 920-1007.

BRANDON, 4/2, 2.5 car garage. Screened, solar pool. \$150,000. Call 662-1047.

### MISCELLANEOUS

Pool table, Leisure Bay reg., slate top. New felt. \$1,250. Call 933-7104.

CANOE, Indian River 15 ft fbrglass, \$150. Call 417-3292.

PISTOL, Sig Sauer 226, 9 mm, 3 hi cop mags, \$520 OBO. Call 763-5645.

TROLLING motor, Minnkota Maxxum, 50 lb. 5 spd, 12 volt. \$250 OBO. Call 763-5645.

BOAT '87 Gemini, 16 ft., w/ 90hp Mariner, new trlr. Livewell. \$4,500. Call 545-1171.

KAYAK, 12 1/2 ft. Cobra Navigator. \$550 OBO. Canoe, alum, 15 1/2 ft. Lowline. \$250 OBO. Call 988-3688.

### PETS

SHARPEI mix, male neutered. 3 yrs, 70 lbs. Free to patient person. No other animals or children. Call 968-2658.

FREE KITTENS, 1 male, 1 female. Litter trained. 8 wks. Call 243-8519.

SHIH TZU, 7 mo., male, black & white, w/papers. Best offer. Call 598-4280.

KITTENS, 18 weeks, 1 male, 1 female. Also 1-year-old female. Free to good home. Call Janelle, 881-1881.

### WANTED

Single mom, 3 kids, need house or mobile home to rent or lease option in N. Brandon, Seffner. 7-yr county employee. Must allow clean pets. Call 731-5153.

CARPOOL, from Valrico/Brandon to County Center. Join or start new. 8 a.m. to 5 p.m., M-F. Call Linda 685-5399.

CAR poolers from Carrollwood (or Plantation) area between 7 a.m. to 4 p.m. Call 964-1691.

NEED car repair work, reasonable & affordable. Call 857-3966.



Hillsborough County

### NEWSLINE

A monthly newsletter published by the Communications Department for Hillsborough County employees.

Communications Department

County Center, 1st floor

Call 272-5314 and tell us your news.

Hillsborough County Board of County Commissioners

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### HILLSBOROUGH COUNTY COMMUNICATIONS DEPARTMENT

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