

Phantom Of County Center Unmasked



County Administrator Pat Bean announces that Fred Karl, former county administrator, is the Phantom of the County Center.

After creating havoc at County Center and directing his motley crew of monsters to kidnap County Commissioners, former County Administrator Fred Karl (AKA the Phantom of County Center) said he just wanted an opportunity to be at

helped create a fund to give the winner \$500.

The Helpfulness Award was one of many awards handed out by Pat Bean and Commissioners to 43 of the county's top performers, out of a field of 150 finalists. Mixed in with

Names & Pictures of All 2004 Employee Award Winners Inside

the Employee Awards Ceremony to present the Helpfulness Award.

County Administrator Pat Bean allowed him to do that after unmasking the Phantom during one of the many skits at the 13th annual event, held at the Tampa Bay Performing Arts Center on August 5. After all, Bean said, Fred Karl established the Helpfulness Award and

the awards were dance routines, videos produced by HTV22, and other monstrous entertainment.

The Frankenstein Monster joined the Countywide Construction Crew in performing the "Monster Mash;" Morticia Addams and her friend Thing, assisted by the Bride of Frankenstein and Dracula, handed

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Thriller

After all of the Executive Team and most of the 26th Floor staff members turned into ghouls, Assistant County Administrator Carl Harness (AKA Michael Jackson) leads them in an enthusiastic routine from the video "Thriller."

Annual Rally Entertains, Rewards

Monstrous fun was had by all who attended this year's Employee Rally with the theme "The Phantom of the County Center." Thank goodness all Commissioners and staff who attended are present and accounted for, although there were some scary moments!

Those who attended will long remember our county attorneys doing the Time Warp, the executive team's rendition of Thriller, and the Countywide Construction Crew's fabulous version of the Monster Mash...it was one of the best ceremonies we've ever had. Great work by all who participated in making it such a success.

The most important part of the rally, however, was the opportunity to recognize and celebrate the winners of this year's employee awards. I should begin by congratulating everyone who was nominated. The County has an exceptional group of employees, as was evidenced by the number of nominations our awards committee members reviewed. It was extremely difficult to decide who would actually win each award.

The nominees for this year's award program reflect the emphasis we have been placing on teams and teamwork. There were a number of teams nominated for different awards. The Team Effectiveness Award, won by Real Estate's R3M Section, exemplifies creative thinking by nine people who make our workplace better for all of us. The Excellence in Government Award, ordinarily won by an individual, also went to a team this year, the 27 people from different departments and agencies who formed the team to teach the Stellar Customer Service Program classes to approximately 4,000 county employees. Both of these teams have set a high standard for all of us.

Winner of the Citizen/Customer Service Award, Jackie Cason, from Parks, Recreation & Conservation, reaches into her heart and her pocket

to provide Stellar Customer Service for the children in Wimauma. Mary Towler, of Children's Services, who won the Service & Program Improvement Award, also works to make life better for the children served by her department, as well as leading the department's United Way and savings bonds campaigns, both of which open more doors for improving the lives of the children.

The Citizenship Award went to Children's Services' Carlton Lewis, who works with children during the day and volunteers after work hours in a number of community activities to make his community a better place for everyone.

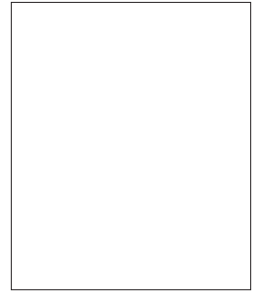
The Diversified Workforce Achievement Award is one for which I encourage every department to strive. Won by the Health & Social Services Department this year, it recognizes a commitment to equal opportunity and affirmative action — a truly essential facet of becoming a winning team.

The Safety Effectiveness Award, won by Robert Marschall of Fire Rescue, was given this year for his creation of a high quality infection control program which benefits not only his department, but others as well.

The Supervisor of the Year — Michelle Blanchard of Children's Services, the Manager of the Year — Eduardo Tapia from Public Works, and the Employee of the Year — Tony Schiavinato, also of Public Works, all demonstrate the level of performance and professionalism that we should all strive to achieve. Tony was especially delighted to receive a \$500 award from the Florida West Coast Credit Union. Employees like these are the reason I continue to be optimistic that we can accomplish whatever goals are set by our Board.

Martin Montalvo of Public Works received \$500 for winning the Helpfulness Award. Fred Karl, who originated this award category and contributed the funds to provide the

Pat
Bean



Message from the Administrator

cash award each year, was delighted to participate in the presentation to Martin.

These employee awards recognize the exceptional contributions and achievements of some of our best employees. The ceremony provides us the opportunity to have some fun, build some camaraderie and highlight and celebrate the accomplishments of our hard-working, dedicated employees.

Our Board and our citizens have high expectations. As we grow in our commitment to being a winning team and develop more and more stellar employees like our winners this year, we get closer and closer to the vision of becoming the No. 1 county in the nation. Congratulations to all the nominees and winners and thanks for all each of you do each day to make Hillsborough County a better place to live, work and play. And a special thanks to Fred Karl for the fund to provide the \$500 prize to the Helpfulness Award winner and to the Credit Union for the \$500 to the Employee of the Year.

Philip
Hudas,
AKA
Wolfie,
helped
create
havoc
at
County
Center.



2004 Employee Award Winners

Excellence In Government

Recognizes our organization's top employees for high standards and significant contributions to the achievement of excellence in County government.



The Facilitation Team for the Stellar Customer Service Program

Under the direction of Human Resources, 27 people from different departments and agencies delivered 296 customer service training classes to 4,000 county employees. The team is comprised of: Kelley Boatwright, EPC; Jean Morgan, Public Affairs; Larry Webster & Martin Montalvo, Public Works; Linda Gillon, Library Services; Carl Bryant, Cynthia Lester & Richard Cummings, Water Department; Bill Hogan, Children's Services; Daryl Smith, Solid Waste Management; Edgar Martinez, Health & Social Services; Laura Molina, Debbie Scarbrough, Anne Marie Campbell & Gina Taylor, Human Resources; Eric Johnson, Jack Carlisle & Daniel Klein, Management & Budget; Harold Jackson, Parks, Recreation & Conservation; Robert Martin, Real Estate; Lori Radice, Aging Services; John Ferdon, Housing & Community Code Enforcement; Sonya Hadley, Consumer Protection Agency; Kristina Austin, Administrative Services; Gil Machin, Section 8; Shelley Blood, Office of Neighborhood Relations; and Lu Banks, from the Purchasing Department.

Finalists: Dan Myers and Jan Stein, Real Estate, and Jacqueline Calleja, Purchasing

Helpfulness Award

Recognizes a county employee who best demonstrates helpful and courteous service.



Martin Montalvo,
Public Works

An environmental scientist for the Stormwater Section, Martin offers his expertise and experience to departments throughout the county. He meets with citizens after normal working hours and on weekends to accommodate their needs. He also volunteers after hours with the Adopt-a-Pond program, conducting education meetings and getting knee deep for pond plantings. His demeanor and attitude in assisting citizens and co-workers is evident in the respect and courtesy with which he treats every individual.

Finalists:

Ginger Sanchez, Human Resources.
Jill Lehman,
Parks, Recreation & Conservation

Diversified Workforce

Recognizes a department's commitment to equal opportunity and affirmative action.



Health & Social Services
David Rogoff, Director

Supervisor of the Year

Recognizes the employee who delivers exemplary service, and who sets an example as a role model with positive performance.



**Michelle Blanchard,
Children's Services**

An education manager for Head Start, Michelle's superior organization skills and "can do" attitude help her manage a varied and hectic daily schedule. She does not hesitate to assist wherever it is necessary, encourages others to participate in many ways, and is supportive of their contributions. She is an excellent mentor whose resourcefulness, creativity and people skills motivate employees to want to give their best performance.

Finalists:

- Lori Radice, from Aging Services
- Jim Blinck, Housing & Community Code Enforcement

Employee of the Year

Recognizes the highest level of excellence in performance both to our organization and to residents.



Tony Schiavinato of Public Works, center, receives a check for \$500 from the Florida West Coast Credit Union from Gene Gray, vice chair of the Board of Directors, and Mary Wood, president and CEO.

This senior engineer for the Stormwater Section is respected by contractors, field crews, peers and superiors alike. Tony has taken it upon himself to coordinate with other departments, outside agencies and utility companies to resolve is-

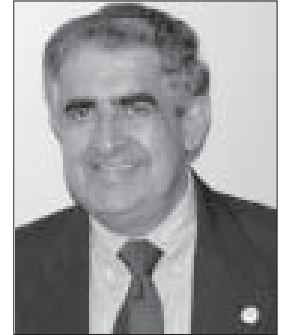
ssues, making a significant impact on the quality of the finished project. His experience and problem-solving techniques have saved the county thousands of dollars in overall project costs.

- Finalists:**
- Shirley Ballengee, Aging Services
 - Mary Jane Padgett, Parks, Recreation & Conservation

Manager of the Year Award

Recognizes outstanding leadership at the managerial level, and places a high value on excellence in professional management.

**Eduardo Tapia,
Public Works**



This Stormwater Section manager believes that it is a privilege to serve the County's citizens. In an atmosphere of trust and open communication, he has created an outstanding team spirit among his staff of 89. He congratulates them on a job well done. Last year alone, under Ed's leadership, more than 100 capital improvement projects were completed on schedule, within budget, and with a high degree of engineering expertise and quality – an outstanding achievement.

Finalists:

- Dave Ford,
Planning & Growth Management
- Tom Guess, Real Estate



Come This Way
County Commissioner Jim Norman is kidnapped by the Bride of Frankenstein (Lynn Resil) during the rally.

Service & Program Improvement

Recognizes creative and innovative methods used by employees to achieve improved programs and service delivery.



Mary Towler,
Children's Services

A senior child care specialist who works with severely emotionally disabled kids, Mary's upbeat attitude has helped her come up with a steady stream of ideas to improve the lives of clients. To motivate the kids, she has organized luncheons, monthly fish fries, celebrations and other special events. She also leads the department's United Way and savings bond campaigns, and generously assists co-workers with their projects.

Finalists:

Mariana Llanso, Public Works
Surplus Warehouse Movers
& Shakers, Real Estate

Citizenship Award

Recognizes individuals who not only do great work for Hillsborough County, but also continue by volunteering on their own time.



Carlton Lewis,
Children's Services

A child care specialist at the Haven Poe Runaway Center, Carlton also is a tireless volunteer. He is chairman of the Town 'N Country Alliance, serves on the Tomorrow Matters Steering Committee, and is a Sunday schoolteacher at MacDill Air Force Base. As cofounder and president of the Timberlane/Woodlake Civic Association, he was instrumental in getting a community center built in that area. He is an exemplary citizen who is dedicated to the betterment of our community.

Finalist:

Mike Collins, Public Works

Citizen/Customer Service

Recognizes extraordinary efforts by employees in meeting the needs of their customers, whether they are citizens or county employees.



Jackie Cason,
Parks, Recreation & Conservation

Jackie is a recreation specialist who has put her heart into helping the children of Wimauma. On limited funds, she provides many activities these children might not otherwise have. She also has paid out of her own pocket for food for cookouts and trips to the movies and bowling, visits homes of children she hasn't seen in awhile, serves as a mentor, and provides free notary services for parks-related needs.

Finalists:

Citizen Action Center Team,
Communications Department
Employee Benefits Unit,
Human Resources

CEREMONY,

From Page 1

out door prizes. The Mummy whisked Chairman Tom Scott off stage, and the Wolfman howled his way throughout the ceremony. Executive Team members and their staff turned into monsters, and staff from the County Attorney's Office headed up the grand finale with the "Time Warp."

Resisting the efforts of these ghouls to turn the ceremony into chaos, Pat Bean kept the show moving along, and finally brought everyone under control with the unmasking of the Phantom.

The Florida West Coast Credit Union donated \$500 to the Employee of the Year winner, and many door prizes were presented, thanks to local businesses.



Waiting To Go On Stage

Edith Stewart, public affairs officer; Joe Stines, library director; and Vicky Butera, executive assistant to the County Administrator, wait for their act to come up. They played ghouls in the "Thriller" dance number.

Safety Effectiveness

Recognizes efforts by departments for effective safety programming and problem solving.



**Robert Marschall,
Fire Rescue**

Robert went above and beyond his job as training officer by creating a high-quality infection control program. The new emergency procedures provide Fire Rescue personnel a process to prevent or reduce the effects to victims and themselves caused by exposure to chemical or biological hazards. The program has been used by the Safety Section as a model for other county departments to follow in their daily operations.

Finalists:

Matthew Brown, Children’s Services
Public Works’ Specialized Services Unit

Team Effectiveness

Recognizes the value of teamwork to achieve excellence in service to county residents.



R3M Team, Real Estate

Members are: Tom Guess, Tim Donahue, Phil LoCicero, Pablo Morales, Alfredo Nales, Mark Sanders, Clary Carbajal, Elizabeth Leal, and R3M Section Manager Rodney O. Kelly.

This section has filled a niche, handling projects too large for Facilities Management but too small for Architectural Services. Thanks to their proactive approach and a new process for construction work, county facilities are being better maintained, and employees are working in environments that are more functional and productive.

Finalists:

Cultural & Arts Committee, Children’s Services
The Transportation Maintenance Division Management Team,
Public Works



Left: Iris Torres, left, along with Antoinette Lawrence help finalists in the lobby. Below: Pat Stapleton assists an employee in registering for door prizes.



It Takes A Monstrous Cast

Photo above: A ghoulish Ella Jackson, Dracula (Chris Poulos), Morticia Addams (Debbie Scarbrough) and the Bride of Frankenstein (Lynne Resil) draw for door prizes with help from Thing (Tommy Denton) .



The Frankenstein Monster (Mike Rimaldi) watches the Countywide Construction Crew as they perform The Monster Mash.



Left: Eric Johnson is the Phantom stand-in. Right: Dave Ford is all wrapped up in playing the Mummy.



County Administrator Pat Bean, above, calms her hysterical office staff played by Molly Fleming, Kristina Austin, and Karen McElroy.

THE CAST



The County Attorney's Office staff performs scenes from the "Rocky Horror Picture Show." Top left: Adam Gormly and Cindy Oster play Brad and Janet. Below left: Ken Pope swirls his dreadlocks as Riff Raff the butler, with the Time Warp cast (below) and Sandi Davidson as Columbia in the foreground.



CLASSIFIED

MERCHANDISE

WEDDING dress, size 6. New. \$400 OBO. Call 935-4562.

PRINTER, Lexmark Z715 color inkjet w/6' USB cable. \$60. Call Omar, 334-2293.

OVENS, 2 stainless rotisserie. \$2,300 each. Call 232-0348.

TANNING bed. \$1,300 OBO. Call 681-2480.

ANTIQUA rocking chair, \$75. Cedar chest, \$150. Call 643-0490.

CANOPY, 10ft x 20ft w/sides, frame, \$150. Rocker/recliner, \$200. Round table w/2 chairs, \$25. Call 839-7337.

SOFA, Santa Fe pattern, 6.5 ft. Lt. oak. \$350. Call 985-5704.

COMPAQ Presario Pentium processor w/monitor. \$100 OBO. Call Carol, 681-6589.

BEDS, twin bunks w/mattresses, \$150. Game table, \$35. Bed in bag, 2 sets, \$15 each or \$25 both. Small desk, \$15. Call 368-0541.

LEXMARK printer 2705 series in box w/software. Prints up to 4800 dpi. Call 832-6117 after 5 p.m. wkdays.

PANASONIC microwave, 1,000 Watt. \$55 OBO. Call 832-6117.

HELMET, full face. Large & X-large. \$100. Call 727-2269.

FRIGIDAIRE, 25.6 cubic ft, side by side. Water, ice on door. \$500 OBO. Call 654-1243 after 5 p.m.

SUIT, new men's light brown/taupe. Jacket 42R, pants 36. \$90. Call 417-5654.

CANOPY, 10ft x 20ft, w/4 sides, frame. \$125. Call 839-7337.

SKATES, K2 Camano women's in-line, size 8. \$50 OBO. Call 677-5656.

MONITOR, 17 inch. \$25. Call 971-4069.

BEDS, wood twin bunks, \$150. Bed-in-bags, 2 sets, \$15 or \$25 both; desk, \$15. Call 368-0541.

BABY equipment. Wide variety, low price. Call 368-0541.

ANTIQUA oval dining table (circa 1850), w/leaf. \$600. Tiger oak oval antique library table, \$600. Call 988 5417.

POOL table, regulation, slate. All accessories, cover. Call 269-4276.

TV, 27 inch, Sansui w/remote. \$125. Call 220-9619.

ANTIQUA, swivel piano stool, mahogany. \$150. Call 626-6723 after 4 p.m.

AUTOMOTIVE

HEADREST covers. \$25. Call (727) 934-8923 in a.m.

'90 OLDS Regency. Leather interior. Full power. \$1,500. Call 232-0348.

'91 FORD Taurus. \$1,700. Call 232-0348.

'96 TOYOTA T100 X Cab. 130K miles. \$7,000. Call Rod, 973-1003.

'00 CHEVY Cavalier. Auto, 2 dr. 26K miles. \$5,400. Call Cris, 933-5096.

'87 JEEP Cherokee 4X4. AC, PS, PB. 109K miles. \$2,500. Call 935-8185.

'95 TOYOTA Tercel. CD. 90K+ miles. \$2,500 OBO. Call 391-2849.

'94 SATURN SL2. Std trans. 63K miles. \$2,500. Call 300-5976.

'98 CHEVY Blazer. 71K miles. Many extras. \$8,350 OBO. Call 626-4638.

'01 KIA Spectra GSX, 4 dr. hatchback. CD. 67K miles \$5,000 OBO. Call (727) 688-8982.

'99 VW Jetta Wolfsburg Edition. Auto, 4 dr, sunroof. \$6,900 OBO. Call 361-5126.

'03 FORD Mustang GT 4.6L, 5 spd. Premium edition, CD. 15K miles. \$16,700 OBO. Call Mike, 643-4782.

'99 VW MkIV GTI. 6 cyl, 5 spd, 4WD. 87K miles. \$13,500 OBO. Call Tom, 685-5399.

'01 CHEVY WB Venture Van. 4 new tires. Remote control doors. Leather, seats 8. CD, TV, VCR. 60K miles. \$15,000. E-mail for pics: renessa14@hotmail.com. Call 468-1277.

'77 CAMARO, firethorn red. V-6. Needs some work. Not running. \$1,500. Call 757-0805.

'93 MERCURY Topaz. 132K miles. PW, cruise. \$1,500 OBO. Call 985-7147.

'89 LINCOLN town car, 4 dr. \$1,300 OBO. Call 982-2809.

'85 CHEVY S10 Tahoe, 4WD, 4 spd. CD. \$1,000 OBO. Call 933-3519, lv msg.

REAL ESTATE FOR SALE

ST. PETE, 3/2/2, 1580 sf on canal w/bay, gulf access. Large dock. \$349,900. Call 340-2229.

HERNANDO/Springhill, 2/2. 1 car garage. \$139,000. Call (352) 613-3425, lv msg.

CARROLLWOOD lakefront. 4/2, 1991 sf. \$175,500. Call 416-1801.

RIVERVIEW, 2/1 C/B ON 1/2 acre lot, 11104 Riverview Drive. \$129,900. Call Roger, 918-5772.

WANTED

SCOOTER, electric or chair, light weight. Call 265-1034.

USED riding lawn mower. Call Tina, 477-8283, or Bill, 277-4657.

RACE CAR BED, twin. Call 368-0541.

TRUCK box for full size truck. Any type. Call (727) 480-1595.

TOPPER, fiberglass, for '97 Dodge Dakota ext. cab pickup. Also need a Turtle Top roof carrier. Call Tim, 763- 6164.

TOPPER for a '95 longbed Dodge 1500 pickup. Call 340-2229.

PALM PILOT, good buy. Call Jimmie, 982-0285.

ANIMALS

KITTENS, 5 free to good homes. 4 mos. Call 623-6018.

KITTENS, 7, 11 wks old, need loving homes. Moms need homes too. Call 655-8306.

PUPS, black lab. AKC. \$450. Ready Sept. 7. Call Lydia, 918-5757.

MISCELLANEOUS

'92 FORD Four Winds, 350, Class C motorhome. 29 ft. 30K miles. \$16,000. Call 717-9492.

'90 FLEETWOOD mobile home, dbl wide, 24X40. 2/2. \$18,000 & you pay to move. Call 626-4638.

'83 MOBILE home. You move. 12X45, 1/1. \$3,000. Call 643-5050.

MOTORCYCLE, '00 Honda Valkyrie GL1500 Tourer. Chrome everything. 15K miles. \$12,500. Call 601-7677.



Hillsborough County

NEWSLINE

A monthly newsletter published by the Communications Department for Hillsborough County employees.

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Hillsborough County Board of County Commissioners

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