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2008 Hillsborough County Government Leadership University

The Hillsborough County Board of County Commissioners and the Office of Neighborhood Relations is announcing the 2008 Government Leadership University.

The Government Leadership University (GLU) is an interactive program designed to give participants an insight into the operation of the various departments of the government. The goal of the GLU is to have better informed citizens who will bring their specialized knowledge of how county government works back to their respective neighborhoods. County officials, department heads and managers, along with other county staff will host the seminars. Hillsborough County will encourage participants to effectively share the information with other individuals and businesses in the community. Citizens from all segments of the community are encouraged to apply.

Sessions will be held every Tuesday from 9am-12pm, beginning August 5, 2008 through October 7, 2008. Sessions will include presentations by County Department Directors and staff on available services and how to access them. Participating departments include: Solid Waste Management, Public Works, Water Resource Services, Emergency Management, Fire Rescue, Code Enforcement, Animal Services, Planning & Growth Management, Communications, Public Affairs, Citizen Action Center and HTV/County Central.

There will also be presentations by the Hillsborough County Property Appraiser, Clerk of the Circuit Court, Supervisor of Elections, Tax Collector, and Sheriff's Office.

Sessions will be held in the County Center at 601 E Kennedy Boulevard in downtown Tampa, as well as at various field facilities. Free parking will be provided at the Pierce Street Garage for County Center meetings.

For more information or an application, call (813) 272-5860, or go to www.hillsboroughcounty.org/onr, click on applications, and then click on Government Leadership University Application.



Office of Neighborhood Relations

Phone: 813-272-5860

Serving Neighborhoods Throughout Hillsborough County!

HILLSBOROUGH COUNTY GOVERNMENT LEADERSHIP UNIVERSITY

The Hillsborough County Board of County Commissioners goal is to share information and knowledge about county departments, programs and personnel with the community. It is important that Hillsborough County citizens know and understand County operations, how to do business with the County and be aware of various County programs so they can take advantage of them if needed. It is the desire of Hillsborough County leaders to establish relationships in the community so citizens can put a name and face together and feel free to contact County government.

What is the Hillsborough County Government Leadership University?

The Hillsborough County Government Leadership University (GLU) is an interactive program designed to give participants an insight into the operation of the various departments of the government. The goal of the Leadership University is to have better informed citizens who can bring their specialized knowledge of how County government works back to their respective neighborhoods. County officials, department heads and managers, along with other County staff will host the seminars. Hillsborough County will encourage participants to effectively share the information with other individuals and businesses in the community. Citizens from all segments of the community are encouraged to apply.

Participation in the Leadership University will help you:

- Get to know County government leaders.
- Unravel the "red tape" syndrome and clear the path for easier ways to conduct business.
- Establish relationships with department directors and staff.
- Explain interactions between County departments.
- Provide a look at County facilities, such as a water treatment plant.

Standards for Admission:

- Applicants must be at least 18 years old.
- Applicants must make a commitment to attend a minimum of 7 sessions.
- Participants must be a resident of Hillsborough County, a business owner in Hillsborough County, or employed full-time in Hillsborough County.
- GLU is a learning and information experience. Acceptable conduct standards will be maintained by participants to assure each session is a positive experience.

Tuition: Tuition for GLU is **FREE**. All course materials are included.

Session Schedule: Tuesday, 9:00am-Noon (Topics are Subject to Change)

August 5: Orientation	September 16: Planning & Growth Management
August 12: Solid Waste Management Department	September 23: Constitutional Officers
August 19: Public Works Department	September 30: Communications, Public Affairs, Citizen Action Center & HTV/County Central
August 26: Water Resources Services	October 7: Graduation
September 2: Emergency Management & Fire Rescue	October 15: BOCC Board Meeting
September 9: Code Enforcement & Animal Services	October 21: Makeup Day (if necessary)

Application:

Application Deadline: July 18, 2008

- An application is included on the following page.
- Additional applications can be downloaded from the Office of Neighborhood Relations Web site at www.hillsboroughcounty.org/onr.

Contact Information

If you would like more information on this program or would like to participate in the Government Leadership University, contact the Office of Neighborhood Relations, 601 E. Kennedy Blvd., 13th Floor, Tampa, FL 33602, phone (813) 272-5860, fax (813) 276-2621.



**HILLSBOROUGH COUNTY GOVERNMENT LEADERSHIP UNIVERSITY
Program Application**

The Hillsborough County Government Leadership University (GLU) is a series of interactive classes, over an 11-week period, designed to teach participants about County government and to develop future leaders through well-informed and civically-engaged residents. To be considered for the University, fill in the information request below. Applicants who do not get scheduled for this session will be placed on an enrollment list for future sessions. Session locations will be provided in the registration confirmation letter. For more information on GLU call (813) 272-5860.

Full Name _____

Mailing Address _____

City _____ State _____ Zip _____

Home Phone _____ Cell Phone _____

Email _____

Please list your County Commission District (1-4) if you know it _____

Are you currently a member of any Hillsborough County Board? Yes _____ No _____
If yes, which one(s)?

Please list any civic, professional, business, social, or other organizations of which you are a member. If new to Hillsborough County, you may include activities in your prior location.

Organization	Years as Member	Position Held
_____	_____	_____
_____	_____	_____
_____	_____	_____

How did you hear about the Leadership University?

How long have you been a Hillsborough County resident, a business owner in Hillsborough County, or employed full-time in Hillsborough County.? _____

Do you need any special accommodations? Yes _____ No _____

Return this form to:
Hillsborough County
Office of Neighborhood Relations
601 E. Kennedy Blvd., 13th Floor
Tampa, FL 33602

Lonnie Lea Napier

Good Neighbor Award

On May 17, 2000, the Hillsborough County Board of County Commissioners established the Lonnie Lea Napier Good Neighbor Award in honor of a County resident who lost his life while trying to rescue a neighbor's cat from a tree. This was not the only instance of compassion and helpfulness shown by Lonnie. Neighbors tell story after story of how he could be relied upon to help out in a number of ways – from putting up Christmas tree lights for a recently widowed woman to fighting a brush fire until firefighters arrived.

The award is meant to recognize those good neighbors who help simply because help is needed – individuals who demonstrate the spirit shown by Lonnie Lea Napier.

Individuals, neighborhood associations and community groups may make nominations to the Office of Neighborhood Relations at any time throughout the year. On a quarterly basis the County will recognize a “good neighbor”. The quarterly nominations will be reviewed and an annual “Lonnie Lea Napier Good Neighbor Award” will be presented at the Annual Hillsborough County Neighborhoods Conference in March.

All residents of Hillsborough County are eligible to nominate and be nominated. The nominee must demonstrate an on-going spirit of compassion and helpfulness to his/her neighbors.

The annual award comes with a \$2,000 prize to be awarded to the neighborhood association serving the area in which the recipient lives. The money must be used for a project that improves the neighborhood or the association. If he or she resides in an area in which there is no association, the Neighborhood Relations staff will work with residents of the area to form one.

****NOTE: Nomination forms are due to the Office of Neighborhood Relations, 601 E. Kennedy Blvd., 13th Floor, Tampa, FL 33602 by September 5, 2008 .**

Application on Page 6



**Lonnie Lee Napier Good Neighbor Award
Nomination Form**

Name of Nominee: _____

Phone Number (s): _____

Address: _____

Biographical Information Regarding Nominee: _____

Describe how this person has displayed, by specific actions, the spirit of good neighborliness:

Nominated By: _____
 Phone: _____
 Email: _____

Mail form to:
 Office of Neighborhood Relations
 601 E. Kennedy Blvd., 13th Floor
 Tampa, FL 33602
 Phone: (813) 272-5860
 Fax: (813) 276-2621



Hillsborough County Citizen Action Center

The Hillsborough County Citizen Action Center is your one stop shop for access to all county services. By calling 813-272-5900 you can reach a trained staff member 7 days a week from 7 AM until 11 PM, 365 days a year.

Need some assistance with a County service? Give us a call. We can direct you to the appropriate department or take a service request and do the leg-work for you.

Have an after hours water emergency? After 3:30 PM on weekdays and from 7 AM until 11 PM on weekends and holidays, the Citizen Action Center is here to help you with water emergencies such as main breaks, emergency turn offs and pump station issues. Our knowledgeable staff can assess the issue and if appropriate dispatch a Water Resource Services technician to solve the problem.

Need help with a Code Enforcement issue? The Citizen Action Center staff is the contact point for initial complaints. Just contact us at 272-5900 and a staff member will open a Code Enforcement case for you.

Looking for hurricane preparedness assistance? Our trained staff can give you evacuation information, complete Special Needs Evacuation forms for you and give you up to the minute information on coming storms.

Give us a call and let our experts help you with County information and services!

BE A GUARDIAN ANGEL FOR A PARENT WHO CAN REALLY USE ONE

When a child commits their first juvenile offense, parents naturally wonder what they did wrong or what they could do differently. Your wisdom can guide these parents to their own solutions over the phone...all from the comfort of home. It only takes an hour a week, everything's confidential, and you only know each other by first name.

Our Parental Mentoring Initiative has partnered with the Boy Scouts and its JAKE Program. Sharing life lessons as a Mentor is easy. Just go to StrongerCommunity.com, click on the Family Referral Network and enroll at the Parental Mentoring Initiative. Call 653-5239 to schedule a presentation for members of your Association.

Remember, your good advice really *can* make parents stronger.



EVERYTHING YOU NEED TO KNOW ABOUT MANAGING YOUR SOLID WASTE BEFORE AND AFTER A DISASTER

The Solid Waste Management Department (SWMD) provides residential solid waste (household garbage, recycling and yard waste) collection service for approximately 240,000 residential customers in unincorporated Hillsborough County. In the event of a disaster, normal solid waste collection service may be suspended for a period of time. The information below will help prepare you to better manage your solid waste [before](#) and [after](#) a disaster.

Disaster can happen quickly, without warning, anytime and anywhere. It can force residents to evacuate their neighborhoods or confine them to their homes.

After a disaster, if solid waste collection service is cut off, restoration of service will not happen right away. Therefore, you should be prepared just in case normal solid waste (household garbage, recycling and yard waste) collection service is interrupted. We will also provide some helpful tips in putting together a [disaster kit](#).

It is also possible that kitchen sink garbage disposal units may be useless for awhile. You may want to buy a compost bin to set out in your yard. You can dump your organic food waste (except animal products) into your bin to use later as compost for your garden or plants, etc. Your remaining solid waste should be stored in heavy plastic garbage bags until normal collection service has been restored.

Be sure to never put food waste in bags outside, as they will attract dogs, disease-carrying rodents, other animals and a variety of wildlife. Rodents, in particular, can be a major health threat where garbage accumulates, so make sure you have enough sturdy, lidded containers to hold the solid waste that you generate for at least a two-week period. Be prepared to keep your yard clean if other people's solid waste finds its way to your property. Be sure to store paper and other flammables away from any heat sources or open flames. If your solid waste begins to build up, consider burying your garbage bags in pits, and use lime to cut down the smell and contamination.

As soon as possible following a disaster, the SWMD will notify you about debris removal activities, regulations and the schedule for resuming normal solid waste collection services. Until then, you should separate any debris materials, broken tree limbs and other yard waste resulting from the disaster into different piles.



Pet-Friendly **Public Shelters** are:

Sickles High School
7950 Gunn Hwy
Tampa, FL 33626
(813) 631-4742

Burnett Middle School
1010 N Kingsway Rd.
Seffner, FL 33584
(813) 744-6745

Not a resort... your ***LAST RESORT!***

*Bring proof of current rabies vaccination and a sturdy carrier.
No reservations – first come/first served

Get prepared now! If you must evacuate, don't leave pets at home.
For info on pet-friendly lodging, log onto www.pethotels.com,
Sunshine State Horse Council www.sshc.org,
Hillsborough Animal Health Foundation at www.hahf.org.

To volunteer at pet-friendly shelters, log onto www.chaart.org, and

Thank you for being a good pet parent!



PET DISASTER KIT

1. Get your pet a microchip and include the info in your Pet ID paperwork (see kit description below). If you don't have a microchip yet, consult with your veterinarian about the benefits.
2. Make sure **all vaccinations are up to date**
3. Make a list of pet-friendly hotels, vets and boarding facilities, preferably close to the interstate or evacuation route. Ask about payment methods and be prepared for possible security deposits.
4. As a back up, make a list of reliable friends or family to shelter your pet during the storm. Designate a place and make a plan!
5. Plan now for transportation of pets and carriers if you need assistance.
6. Assemble the following **Pet ID Kit** (one for each pet) in a *waterproof* package. It should contain:
 - a) recent photo of pet and owner
 - b) license/vaccination/medical records
 - c) microchip information
 - d) any special care instructions

Remember to *ID all belongings in indelible ink*, leave early and bring:

1. Pet ID Kit as described above
2. Cage or carrier, one for each household pet, large enough stand up and turn around inside
3. Leash, collar, muzzles if necessary, and current rabies tag.
4. Minimum 7-day supply of food and water, *per pet*. Canned food is recommended to avoid moisture and spoilage, so include a non-electric can opener.
5. Bowls for food and water
6. Kitty litter, newspapers and plastic bags for waste disposal; paper towels and bleach also appreciated.
7. Pet medications (stock extra!) and special care instructions
8. Comfort items, such as toys or blankets

www.hillsboroughcounty.org/animalservices or (813) 272-5900 for info

Tips from Water Resource Services

Hurricane preparation is second nature to most Floridians. While you're busy getting ready for storm season, keep this list of tips from Hillsborough County Water Resource Services in your emergency kit.

- **Make your water do double-duty.** Before the storm, freeze jugs and bottles of drinking water. The frozen water will help keep your refrigerator and freezer cool if you lose electricity. Remember to leave a little room at the top of the container for the frozen water to expand, and never freeze glass bottles.
- Be a good neighbor – restrict water use. Flush after a storm and the toilet which bubbles up may be your neighbor's – or your own. Lift stations that aren't working can back wastewater up into the system and people's homes. Even residents connected to septic tanks can experience problems, since septic tanks typically don't work well after excessive rain or flooding. After a storm, avoid unnecessary water use.
- **Know what a "boil water" notice means.** If officials issue a boil water notice, bring water used for cooking, drinking and brushing teeth to a full rolling boil for one minute. Cool before using.
- **If you can't boil your water, use liquid bleach as a disinfectant.** Boiling is the safest way to purify water, but that may not be possible after a storm if you don't have electricity or a portable stove. Tap water can be disinfected by adding eight drops of plain, unscented household bleach (4% to 6% active ingredients, as listed on the label) to each gallon of water, then mixing the water and allowing it to stand for a minimum of 30 minutes. Do not use scented bleach, color-safe bleach, or bleach with added cleaners. Cloudy water requires 16 drops of bleach. Other approved chemical disinfectants are available at stores that sell camping and hiking supplies.
- **Protect your private well.** Check before a storm hits to make sure the ground slopes away from your well so stormwater won't pool around the casing. Make sure the well cap is secure, sealed and the vent screen is intact so contaminants cannot enter. If floodwaters do cover the well casing or if there are any changes in the appearance or taste of the water, the well will need to be disinfected, tested and declared safe before normal use can be resumed.
- **Don't open sanitary sewer manholes.** Homeowners have been known to try and protect their homes from sewage overflows by opening the sanitary sewer manholes in streets. Besides being illegal, this creates a dangerous hazard for pedestrians and motorists. Also, opening the manholes can have the opposite effect of what was intended, by allowing large amounts of rainwater to enter the system.
- **Know the location of your sewer clean-out cap.** In a worst-case scenario where sewage is backing up into your home, you can divert the flow to the yard by removing the sewer clean-out cap. The cap is positioned outdoors; the exact location varies from house to house.
- **Stay away from standing water.** It may be electrically charged from underground or downed power lines, or be contaminated by runoff or sewage. Don't drive around barricades or ignore "road closed" signs.
- **Look to your hot water heater.** If you are running short on water for drinking, cooking and hygiene, your hot water heater is another source of usable water. Be sure the electricity or gas is off, and place a container under the drain at the bottom of the tank. Start the water flowing by turning off the water intake valve at the tank and turning on a hot-water faucet somewhere in the house. Open the drain valve at the bottom to allow sediment to flow out until the water runs clear. Swap out containers and discard the sediment-laden water. Refill the tank before turning the gas or electricity back on.

Office of Neighborhood Relations

601 East Kennedy Blvd, 13th Floor
Tampa, FL 33602



If this mailing information is incorrect please contact
ONR immediately at (813) 272-5860.

Serving Neighborhoods throughout Hillsborough County!

**Published by
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Tampa, FL 33602
(813) 272-5860

www.hillsboroughcounty.org/onr

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**Hillsborough Board of
County Commissioners**

- Brian Blair
- Rose V. Ferlita
- Ken Hagan
- Al Higginbotham
- Jim Norman
- Mark Sharpe
- Kevin White

County Administrator

Patricia G. Bean
(813) 272-5750



**2009 Neighborhood Mini Grant
Is now available on the
Hillsborough County Website!**

The Hillsborough County Board of County Commissioners announces the availability of funds through the 2009 Neighborhood Mini-Grant Program. The purpose of the mini grant is to strengthen neighborhood associations and the communities they serve. The maximum award to any neighborhood association is \$1,500. The program is co-sponsored by the Hillsborough County Board of County Commissioners, Hillsborough County Children’s Board and the Frank E. Duckwall Foundation within the Community Foundation of Tampa Bay. **Deadline is July 25, 2008 at 5:00 p.m.**

Please visit the Office of Neighborhood Relations at
<http://www.hillsboroughcounty.org/onr/minigrant/home.cfm>
to download a copy of the application.



Sponsored by your Board of County Commissioners and HCC.

Serving Neighborhoods throughout Hillsborough County!