

Nov. 17, 2009

Thank You Email For Sylvia Angeles

Dear Mr. (Wayne) Francis, I believe Sylvia Angeles (Construction Permit Tech) deserves not only a raise but also a letter of commendation for bravery under fire. She withstood a barrage of complaining and more complaining by yours truly, without as much as a whisper of defense, she most professionally and efficiently explained what I needed to do. I did what she suggested and it worked. She seems to grasp the ability as to how to handle a difficult situation successfully and with grace.

Most respectfully,
Joe Logar
AAA services of central Florida, Inc