

January 6, 2010

Hillsborough County
Zoning/Code Administration Section
Planning & Growth Management Department
601 E Kennedy Blvd 20th Floor
PO Box 1110
Tampa, FL 33601-1110

To Whom It May Concern:

I am writing to tell you how much I appreciate the help of your employees.

Dennis Kline, Joe Moreda, Rosa Timoteo & John Walker all went above and beyond to help in what could have turned into a really bad situation. I recently found out that I was responsible for renewing the medical hardship required on the temporary manufactured home for my mother on my property. I was under the impression that when the county made their yearly visit that the renewal was automatic, which I now know is our responsibility and required every two years.

We are in the process of changing our mortgage situation & this renewal, that normally could be timely, was a major hurdle during this process. With the knowledge, professionalism & willingness of your employees to help in our time of need they were able to work together to expedite the approval of this renewal & allowed us to meet a very important deadline.

Please extend my sincere thanks & appreciation for all their hard work.

Thank you,

Teresa Barnett

A handwritten signature in black ink, appearing to read 'Teresa Barnett', written over the printed name.