

**From:** Jim Lloyd <lloydcraftsmen@verizon.net>  
**To:** 'Harry Heuman' <heumanh@HillsboroughCounty.ORG>  
**Date:** 03/18/2009 8:38 PM  
**Subject:** RE: permit # RGB26599  
**CC:** 'Debra Allgire' <AllgireD@HillsboroughCounty.ORG>

Mr. Heuman,

Thank you for your assistance. Typically I'm happy to allow the system to work, but I felt this was somewhat of a time-sensitive situation, and considering the simplicity of the submittal, was hoping you could expedite the process. The client and I both appreciate it.

I will tell you that I was impressed today with the submittal process. You may be down several techs, but when I put my name on the list under five other people, I expected to be there for a lot longer than I was. I think I was in and out in under fifteen minutes. Apparently the techs you decided to keep were the ones who worked the hardest. They're doing a good job, especially considering a couple of them weren't techs before.

Thanks for your time,

Jim Lloyd

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