



"Working locally to effect change globally"

THE RECYCLING PLANET

Spring / Summer 2008

A QUARTERLY REPORT ON MANAGING SOLID WASTE IN HILLSBOROUGH COUNTY

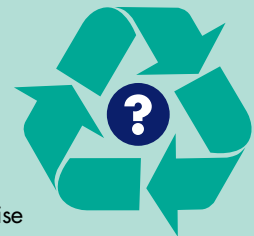


FREQUENTLY ASKED QUESTIONS

Q: Who do I contact if I am experiencing problems with my collection service?

A:

You should contact your Hillsborough County Franchise Solid Waste Collector to address your concern. Provided below is the general service area and contact information for the three (3) Franchise Collectors. Please contact the Franchise Collector that provides collection service to the area where you live as described below.



Also, we recommend that you document the name of the customer service representative with whom you spoke. This will help in the follow-up of any problems unresolved. If, after contacting your Franchise Collector, you are not satisfied with the services you are receiving, you should contact the Solid Waste Management Department by e-mail at solidwaste@hillsboroughcounty.org or call (813) 272-5680.

- **Waste Management of Tampa** at (813) 621-3053 or by e-mail CentralFloridaService@wm.com. **Service Area:** Odessa, Lutz, Citrus Park, West Chase, New Tampa and residents North of I-4.
- **Republic Waste Services formerly East Bay Sanitation** at (813) 265-0292 or by email republicservicesCSR@repsrv.com. **Service Area:** Town N Country, Forest Hills, Lithia, Fishhawk, Thonotosassa, Lake Magdalene, Seffner and area defined as South of I-4 to Hwy 60, from Parsons to Polk County Road, South to Hwy 672, West to Balm Riverview Road.
- **Waste Services of Florida formerly Liberty Waste** at (813) 248-2820 or by email WSI.Tampa.CustomerService@wsii.us. **Service Area:** South Brandon, Gibsonton, Apollo Beach, Sun City Center, Ruskin, Wimauma and area defined as West of Balm Riverview Road and South to Hwy 672.

Additionally, if you have access to the Internet, you can log on to the County's web site at www.hillsboroughcounty.org and click on Online Services and then click on "Solid Waste Residential Service Search" from the list. When you put in your address and press "submit" it will bring up a map and your Collector's name, address and phone number.

Continued on next page...

FAQ continued from cover...

Q: How can I get recycling bins and information about my solid waste collection days?

A: Contact the Franchise Collector that provides solid waste collection services in your area first to request bins and find out your collection schedule. (See previous answer to identify your Franchise Collector) If you do not receive the bins within a week we ask that you contact the Solid Waste Management Department by e-mail at solidwaste@hillsboroughcounty.org or by phone at 272-5680.

Q: How can I dispose of items that are not collected at curbside such as furniture, tires, appliances, car parts, radiators, alternators, generators, car batteries, and motorcycle batteries etc.?

A: Residential customers have two (2) options for disposing of solid waste that is not part of the County's normal curbside collection service:

Option 1: Special Collection

Residential customers may contact their Solid Waste Franchise Collector to arrange for a special collection service. This service is provided for a fee based on the amount and type of items to be collected. The fee is paid directly to the Collector for this service.

Option 2: Self Delivery to a County Community Collection Center

Residential customers may deliver their own items, free of charge, to one of five (5) County Community Collection Centers. To gain access to a Community Collection Center, residential customers must present a copy of their Non-Ad Valorem Tax Bill which shows their solid waste disposal assessment, and photo identification.

For information about and location of the nearest Community Collection Center near you, please visit the Solid Waste Management Department web page at www.hillsboroughcounty.org/solidwaste and click on [Service Locations and Phone Numbers](#) in the upper left of the page or call (813) 272-5680. ●



Workshop Dates

- July 12, 2008
- August 9, 2008
- September 6, 2008
- October 4, 2008
- November 15, 2008

Compost Happens, Rain Barrel, and Water-Wise Workshops:

All workshops are free, but pre-registration is required. Register online at http://hillsborough_fyn.ifas.ufl.edu or call (813) 744-5519 x105. Households that have previously attended these workshops are NOT eligible to attend again.

Hillsborough County Extension
5339 County Road 579,
Seffner, FL 33584



Safety Concerns

Please consider the health and well-being of your solid waste collector!

It is important for you to know that flammable material can explode while being compacted in your Franchise Collector's truck. There have been cases where such explosions have occurred, injuring the employee(s) picking up the solid waste.

Therefore, **PLEASE DO NOT PLACE FLAMMABLE MATERIAL AT CURBSIDE, IN YOUR BAGS/CONTAINER TO BE PICKED-UP.**

Additionally, please ensure that you crush broken panes of glass before placing them in your garbage bag or container. Keep in mind that your solid waste collector in many cases does not know what is in your bags / containers. As a result, if the glass is not crushed, the edge of the glass could conceivably injure the employee picking up the solid waste. ●

RECYCLING NOTE:

Please **do not** put any items that you wish to place out for recycling in plastic bags. It is suggested that any additional items that do not fit in the recycling bins be placed in brown paper supermarket bags and placed on top of the recycling bins.

It is also suggested, if possible, to place your recycling bins on the opposite side of the driveway from the garbage so as to clearly distinguish what you have placed out for recycling from the garbage.

THE DO'S AND DON'TS OF CURBSIDE RECYCLING

Blue Recycling Container



DO

put in newspapers (remove plastic bags), magazines, old phone books, junk mail (minus any plastic covers or inserts), office paper, brown paper shopping bags, and clean, unwaxed corrugated cardboard (cut to a maximum of 3 ft. squares)

DON'T

put in cereal boxes, pizza boxes, shoe boxes, waxed boxes, or paper drink carriers

Green Recycling Container



DO

put in rinsed plastic bottles and jugs with the numbers 1 and 2 (inside triangle on bottom or side of bottle or jug), glass bottles and jars, (any color), and aluminum and steel food and beverage cans

Please remove all caps and lids and place in garbage

DON'T

put in plastic tubs or cups, aluminum pans or foil, hangers, household batteries or styrofoam

HOUSEHOLD CHEMICALS AND ELECTRONICS COLLECTIONS



Hillsborough County residents are encouraged to safely dispose of household chemicals and electronics by taking them to our collection events for proper disposal. These events are scheduled at one of three (3) locations on Saturdays from **8AM to 2PM** and are for household residents only, not businesses or other organizations. Please see below for details.

- **1st Saturday of the month at The Sheldon Road Facility (9805 Sheldon Rd.)**
- **2nd Saturday of the month at The South County Facility (Powell Rd., 1/4 mile North of Big Bend Rd.)**
- **3rd Saturday of the month at The Hillsborough Heights Facility (CR 579, 1/4 mile North of I-4.)**

We will accept your insecticides, paint, TVs, and computers, along with similar items at these collections. For more information about the household chemicals and electronics collections, please visit our HomeSafeHome website at <http://www.hillboroughcounty.org/solidwaste> or call the Solid Waste Management Department at (813) 272-5680.

In the event of operational problems or for the safety of the public and our employees, the collections may be suspended. This program is free of charge. ●

RESIDENTIAL COLLECTION SERVICE REMINDER

Collection service is provided between **6:00 AM and 6:00 PM** for all garbage, yard waste and recycling collection. Please have your materials out for collection by 6:00 AM on your designated collection days to avoid being missed when the truck comes through your neighborhood ●



SOLID WASTE COLLECTION HOLIDAY SCHEDULE

Listed below are the Holidays on which residential solid waste (household garbage, recyclables and yard waste) collection service **WILL NOT BE PROVIDED**.

THANKSGIVING DAY
CHRISTMAS DAY
NEW YEAR'S DAY

MEMORIAL DAY
INDEPENDENCE DAY
LABOR DAY

COMPLAINTS or SUGGESTIONS?

Call the Solid Waste Management Department at **272-5680**

Or

E-mail the Department at Solidwaste@hillboroughcounty.org

“CAN DO” Community Focus

If your community is planning an event and would like to have the recycling and anti-litter staff including “CAN DO” attend, please contact the Hillsborough County Solid Waste Management Department by email at Solidwaste@hillsboroughcounty.org, or by calling 272-5680.



TEACHING TOOLS FOR HILLSBOROUGH SCHOOLS

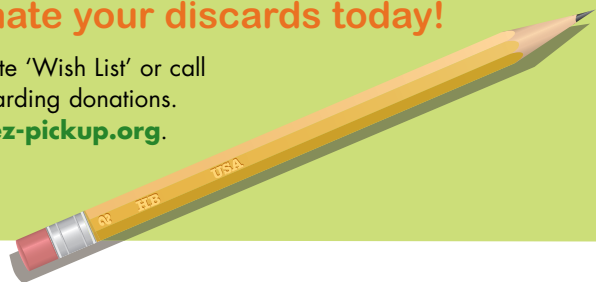
Teaching Tools for Hillsborough Schools, a program of the Hillsborough Education Foundation, Inc., operates a Supply Store which benefits teachers and students of our public schools with the greatest need.

Teaching Tools welcomes donations of pencils; gently used books, games, toys and office supplies; binders; and misprinted or outdated promotional items from businesses that would otherwise discard these items in the trash.

Hillsborough County's Solid Waste Management Department is at the 'head of the class' when it comes to reducing waste, reusing and recycling as it has partnered with Teaching Tools for the past 3 years supporting this effort which is consistent with the Department's goals in this area.

Impact a Child's Education...Donate your discards today!

Visit www.educationfoundation.com for a complete 'Wish List' or call 813-740-7651 Ext. 225, if you have any questions regarding donations. Businesses may schedule pick ups at no cost at www.ez-pickup.org.



Spring/Summer



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IN THIS ISSUE

-  **FREQUENTLY ASKED QUESTIONS**
-  **SAFETY CONCERNS**
-  **RECYCLING NOTE**
-  **HOW DO I DISPOSE OF ITEMS?**
-  **CHEMICALS AND ELECTRONICS COLLECTIONS**
-  **THE DO'S AND DON'TS OF RECYCLING**
-  **COLLECTION SERVICE REMINDER**
-  **SOLID WASTE COLLECTION HOLIDAY SCHEDULE**
-  **COMPLAINTS/SUGGESTIONS?**
-  **"CAN DO" COMMUNITY FOCUS**
-  **TEACHING TOOLS FOR HILLSBOROUGH SCHOOLS**


This newsletter is sent to you by the Hillsborough County Solid Waste Management Department as part of its ongoing Recycling and Waste Reduction Public Education and Awareness Program.

This newsletter was printed with
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