

## **Recap of the Citizens Advisory Committee Meeting June 24, 2020**

The June 22, 2018 Hillsborough County Citizens Advisory Committee (CAC) meeting was called to order by Chair Doughty at 8:30 a.m.

**Members Present:** Chair Kay Doughty, Vice Chair Tu Mai, Marlin Anderson, Barbara Aderhold, Joseph Odda, Joseph Caetano, Joseph Pullara, Linda Porter, and Eric Johnson.

**Members Absent:** Wendell Duggins and Adam Elend.

**Call to Order, Pledge of Allegiance, and Introductions:** Mr. Joseph Odda lead the Pledge of Allegiance. Mrs. Barbara Aderhold read the CAC purpose. Chair Doughty welcomed public comment.

**Public Comment:** None.

**Review of Meeting Recap:** On motion by Mrs. Aderhold and seconded by Mr. Odda, the March 23, 2018 CAC meeting recap was reviewed and unanimously approved.

**Committee Reports:** The Committees provided updates on their Strategic Initiative meetings.

First, Vice Chair Tu Mai provided an update on the Public Private Partnership (P3) strategic initiative project. She noted that the first meeting was introductory, and that the second meeting was more substantial. The second meeting discussed the role of a P3 advisor, what the County structure could look like, and whether it would be better to have one strategic advisor or multiple. Mr. Fass indicated that other entities find a panel effective, but expressed concern for cost efficiency. At the next meeting in July, the P3 group will refine the scope of work and begin working on a RFP to find a strategic advisor for the County. Vice Chair Mai noted that the County staff were receptive to her involvement. Mr. Eric Seidel also attended these meetings, but has recently resigned the CAC to take a position with the County. The next meeting is July 25 at 3:00 p.m.

Mr. Marlin Anderson spoke about the Self Sufficiency introductory meeting with the HHS staff. Aging Services is concerned about an extensive waiting list; homeless services has improved their statistics; social services is working to move individuals into self sufficiency, but get caught in an area where they begin to make too much to receive benefits. Health services is funded by the sales tax, so they have a large budget and contract out many services. Mr. Anderson noted that there is not much diet education happening to prevent health issues. Mr. Harness noted the politics involved, including pushback on changes in an area. The CAC can provide assistance and influence. Chair Doughty noted a warm reception and that although they have only had one meeting, it lasted almost four hours. Chair Doughty noted it was interesting to learn that clients do not often receive services from multiple departments. She noted that the need is great.

Ms. Linda Porter provided an update on the Customer Service & Satisfaction strategic initiative project. She noted that Ms. Liana Lopez provided an overview on the goals of the strategic initiative and that work is beginning with reviewing Countywide surveys. Ms. Porter noted that the staff wants the input from the CAC members on the surveys. The next meeting is today at 11:00 a.m. following the CAC meeting.

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Mr. Odda reflected on the thorough presentation by Ms. Lucia Garsys. He noted that land use would be the basis of review to allow long term solutions for other issues, such as transportation. They will be focusing on the Brandon Corridor model to test land use. Melissa Zornitta with the Planning Commission will speak at an upcoming meeting. The CAC requested staff send the historical powerpoint on development in Hillsborough County.

No one was present from the Transforming the Service Model group. Chair Doughty briefly read from the written meeting recap provided.

Chair Doughty asked if everyone is content with where they are and if their input will be valued. Mr. Eric Johnson indicated he felt that there was a good starting point and was looking forward to the process. Mr. Johnson asked if the CAC should build benchmarks and a timeline. Staff noted that timelines and benchmarks are being formulated.

Chair Doughty allowed time for the smaller groups to discuss potential questions for next meetings. Each committee provided a brief summary of their discussion. P3 and Self Sufficiency sat together.

Mr. Anderson provided a review of the P3 work, with discussion of P3s and the County Courthouse. Chair Doughty recommended having a planning foundation provide input.

Mr. Anderson provided a review of the Self Sufficiency discussion, including homeless services and the work they have done. He noted that the need seems to be in Social Services, and a 21 member board that oversees the department. He discussed the resistance from the clients of reaching an income level that drops them from services, and whether a sliding scale could be a possibility. The CAC would like to know if Health Care Services receives any funds from the County or is only funded by the dedicated tax source. Mr. Anderson spoke to wellness and diet. Mr. Anderson and Chair Doughty want to meet with Carl Harness to learn more about political sensitivities and areas they can be of assistance. Mr. Anderson and Chair Doughty asked for a presentation from Children's Services, and what is funded through County funds. They would also like to meet with Gene Early from Health Care Services.

Ms. Porter reported on Customer Service. They would like to know more about the Navigation program and areas that fall under Liana Lopez. Mr. Pullara asked about the number of calls per day, total volume of calls, and surveys.

Mrs. Aderhold discussed the hope for a July meeting for the Fiscal Sustainability group.

Eric Johnson will join the P3 group.

**Discussion of Next Steps, including next full CAC meeting:** The CAC will potentially meet in August.

**Other Business:** None.

**Adjournment:** The meeting adjourned at 10:30 a.m.