Board of County Commissioners

Frederick B. Karl County Center
601 East Kennedy Boulevard
Tampa, FL 33602
(813) 272-5900

HCFLGov.net
What’s in this Book

This directory is a reference guide to the many services offered by your Hillsborough County government. These services are provided to you by your elected Board of County Commissioners and its various departments and offices.

Finding Information Quickly (A-Z)

Information in this directory is arranged alphabetically.

Frederick B. Karl County Center
601 E. Kennedy Blvd., Tampa, FL 33602

County Center serves as the main location for the Board of County Commissioners, the County Administrator, as well as many Constitutional Offices and County departments.

You & Hillsborough County Anywhere, Anytime

Hillsborough County’s website offers a clean design, easy navigation, and detailed information on County services. A dynamic, mobile-friendly site ensures that you can find the services you need no matter where you are.

- Apply for programs & permits
- Register for classes or camps
- Submit questions
- Request services
- Report concerns
- Pay fees & fines
- View maps & publications
- Find news & community activities
Hillsborough County Information

At Your Service - Customer Service Center

For general information and service-related issues call (813) 272-5900, Monday through Friday, 8 a.m. to 5 p.m.
For hearing/voice impaired access, call 711.
HCFLGov.net/AtYourService

The Hillsborough County Customer Service Center provides directory assistance, general information, and referrals to government services, and coordinates with County departments regarding service-related issues to ensure an accurate and timely response.

Contact Hillsborough County 24/7 for online service requests using the online Customer Service Center at HCFLGov.net/AtYourService.

Let Us Be Your Guide

To Hillsborough County Services

Traffic  Water & Sewer
Flooding  Mosquitoes
Trees  Parks & Recreation
Pets  Social Services
Libraries  Pot Holes
Sidewalks  Trash & Solid Waste
Code Enforcement  Permits & Zoning

HCFLGov.net/AtYourService

Customer Service (813) 272-5900
Monday-Friday 8 a.m. to 5 p.m.

Holiday Observances

Most Hillsborough County offices are closed for:

- New Year’s Day
- Martin Luther King Day
- Memorial Day
- Independence Day
- Labor Day
- Veterans Day
- Thanksgiving (Thursday and Friday)
- Christmas (two days)
Hillsborough Television
(813) 272-5314 · HCFLGov.net/HTV

Hillsborough Television (HTV) is the award-winning, 24-hour television station for Hillsborough County, found on Frontier channel 22 and Spectrum channel 637. HTV brings local government to residents with live telecasts and webcasts of government activities and meetings, as well as programming to inform residents about County initiatives and services. All televised meetings are closed captioned for hearing-impaired viewers, and captioned text is available online. Select archived meetings and programming are also available online.

Tune in today to see what’s happening in your County!

Frontier: Channel 22    Spectrum: Channel 637

Stream HTV online anywhere, anytime by visiting HCFLGov.net/HTV

Watch LIVE and access Video On Demand meetings - YouTube.com/HillsboroughCountyMeetings

Catch up on past Hillsborough County events and programs - YouTube.com/HillsboroughCounty

Facebook.com/HillsboroughFL
Twitter@HillsboroughFL
YouTube.com/HillsboroughCounty
LinkedIn.com/company/Hillsborough-County
Instagram.com/HillsboroughFL
Friday 5 HCFLGov.net/Friday 5

Get in the Knw!
Get Connected. Stay Alert.

HCFL Alert is Hillsborough County’s official public notification system for emergency and urgent alerts. Customize your profile to get voice, text, or email messages on the devices you choose at home or work – one, some, or all. In addition to emergency alerts, you can receive optional important informational messages and severe weather alerts.

Sign Up Today!
HCFLGov.net/HCFLAlert  |  (813) 272-6602

Additional Hillsborough County Government Offices

Clerk of the Circuit Court
(813) 276-8100
hillsclerk.com

HART Customer Service
HART Info Line
(813) 254-4278
Marion Transit Center
(813) 384-6301
gohart.org

Health Department
(813) 307-8000
hillsborough.floridahealth.gov
Immunizations: (813) 307-8077

Hillsborough County Public Schools
(813) 272-4000
sdhc.k12.fl.us

Property Appraiser
(813) 272-6100
hcpafl.org

Public Defender
(813) 272-5980
pd13.state.fl.us

Sheriff
(813) 247-8200
hcso.tampa.fl.us

Supervisor of Elections
(813) 272-5850
votehillsborough.org

Tax Collector
(813) 635-5200
hillstax.org
About Hillsborough County

Located midway along the west coast of Florida, Hillsborough County has three incorporated cities – Tampa, Temple Terrace, and Plant City. Hillsborough County is the commercial and industrial heart of Tampa Bay. The fourth largest county in Florida, Hillsborough is home to about 1.3 million residents. Hillsborough County has seven County Commissioners who develop policy for the County and provide direction on programs for continued improvements of the area and for the welfare of its residents. The County’s departments work to foster community prosperity and provide a positive quality of life.

Plant City Information: (813) 659-4200
Tampa Information: (813) 274-8211
Temple Terrace Information: (813) 506-6420
About the Hillsborough County Board of County Commissioners

There are seven members on the Hillsborough County Board of County Commissioners. Four are elected from single-member districts, and three are elected at-large (countywide). The Board approves the County’s operating and capital budgets and the County’s Capital Improvement Program. The Board may take action on programs for the improvement of the County and the welfare of its residents.

Under a Charter Ordinance that went into effect in May 1985, County Commissioners are directed to perform legislative functions of government by developing policy for the management of Hillsborough County. The County Administrator, who is appointed by the Board, and administrative staff are responsible for the implementation of these policies.

Hillsborough County Commissioners

Sandra L. Murman
District 1
(813) 272-5470

Ken Hagan
District 2
(813) 272-5452

Lesley “Les” Miller, Jr.
District 3
(813) 272-5720

Stacy R. White
District 4
(813) 272-5740

Mariella Smith
District 5, Countywide
(813) 272-5725

Pat Kemp
District 6, Countywide
(813) 272-5730

Kimberly Overman
District 7, Countywide
(813) 272-5735
Board of County Commissioners Meetings and Events

Regular Board meetings are open to the public and are generally held on the first and third Wednesdays of each month, beginning at 9 a.m., on the second floor of County Center.

The Board schedules public hearings and workshops on specific issues during the year and holds informal meetings in different areas of the county.

For agenda details, public hearing schedules, and other Commissioner events, visit HCFLGov.net/BOCCMeetings or call (813) 272-5750.

Board meetings are televised live by Hillsborough Television on Frontier channel 22, and Spectrum channel 637. Meetings also are streamed live at HCFLGov.net/HTV.

Administration

County Administrator
Michael S. Merrill
(813) 272-5750

Hillsborough County's Administrator is an appointed official responsible for carrying out all decisions, policies, ordinances, and motions made by the Board of County Commissioners. The Administrator oversees all County administrative departments, and prepares an annual operating and capital budget.

County Attorney

Christine Beck
(813) 272-5670

The County Attorney is appointed by the Board of County Commissioners to advise and represent the Board, the County Administrator, and County departments. The office also prosecutes and defends legal actions by and against the County as approved or directed by the Board.

County Internal Auditor

Peggy Caskey
(813) 274-6795

The Office of the County Internal Auditor was approved by the voters as part of the Hillsborough County Charter revision in 2002. The Auditor is appointed by and reports to the Board of County Commissioners. The Auditor advises and assists the Board by conducting studies of the operation of County programs and services.
History of Hillsborough County

Hillsborough County takes its name from Wills Hill, British Secretary of State to the Colonies from 1768-1772. It was first mapped and explored by the Spanish in the early 16th century. Between 1559 and 1819, the area now called Florida was under the rule of four nations: Spain, France, Great Britain, and the United States. The United States purchased Florida from Spain in 1821 for $5 million.

On January 25, 1834, the U.S. Legislative Council for the Territory of Florida approved an act organizing Hillsborough as Florida’s 19th county. In 1845, Florida was granted statehood.

At that time, Hillsborough County was a sprawling area that included what is now Pinellas, Polk, Manatee, Sarasota, Charlotte, DeSoto, Hardee, and Highlands counties, most of Glades County, and part of Lee County. Despite its size, Hillsborough’s population was only 836, not including soldiers or Native Americans.

When the first Commissioners met in 1846, the topics were taxes, transportation, a new courthouse and jail, and downtown development. The County tax raised $148.69 that year. Commissioners were paid $2 a day while in session.

In 1846, Commissioners approved plans for a new courthouse after the original building, a small log cabin, was burned during the Second Seminole War. The project was turned over to Capt. James McKay in 1847, and he completed a two-story house, 20 feet by 45 feet, at a cost of $1,358. Commissioners later paid McKay an extra $10 for additional work.

In 1851, a red brick courthouse with a silver dome was built, occupying one square block in downtown Tampa. Torn down in 1952, this distinctive courthouse is represented in the County logo. The current courthouse was built in 1952, and a new County government administration building, called County Center, opened in 1994. It was renamed Frederick B. Karl County Center in 2000, in honor of the County Administrator who was instrumental in the purchase of the building.
Hillsborough County Directory

9-1-1 Agency
601 E. Kennedy Blvd., 24th floor
Tampa, FL 33602
Phone: (813) 744-5911   Fax: (813) 744-5857

The 9-1-1 Agency manages the 9-1-1 System and supports the 10 Public Safety Answering Points throughout the County in their answering of 9-1-1 calls through the procurement of 9-1-1 Telephone Equipment and standardization of call-taking protocols.

Requests for records of 9-1-1 calls and incident information should be made directly to the public safety agency involved in answering the 9-1-1 call and responding to the incident. 9-1-1 calls are answered based on the jurisdiction of where the call originated.

For a list of public safety agencies, visit HCFLGov.net/911.

Abandoned Property
See Code Enforcement

Adopt-A-Pond
See Public Utilities

Affordable Housing Services
601 E. Kennedy Blvd., 24th floor
Tampa, FL 33602
Phone: (813) 612-5397   Fax: (813) 635-8134
HCFLGov.net/AffordableHousing

Affordable Housing Services administers and distributes federal Housing and Urban Development funds through the Community Development Block Grant, HOME Investment Partnership Program, and the Emergency Solutions Grant, as well as state funds through the State Housing Initiatives Partnership. These grants help fund public and private agencies that provide single-family and multifamily housing improvements; shelters; housing and case management services for the homeless; financial assistance for low-income homebuyers; sidewalk, drainage, and road improvements in low-income areas; economic development opportunities for small businesses in low-income areas; and assistance for senior citizens, disadvantaged youth, victims of abuse, and disabled and low-income people.

For information regarding Section 8 Housing Vouchers, contact the Tampa Housing Authority at 5301 W. Cypress St. in Tampa, (813) 253-0551.
After School Programming
See Parks & Recreation

Aging Services
601 E. Kennedy Blvd., 16th floor
Tampa, FL 33602
(813) 272-6630
HCFLGov.net/Aging

Aging Services coordinates essential health and wellness services for Hillsborough County residents age 50 and older to encourage maximum independence and prosperity. Aging Services emphasizes the seven dimensions of wellness: physical, emotional, intellectual, social, spiritual, environmental, and financial. The department offers intake and screening assessments, individualized information and referral services, case management, senior centers and adult day care, nutrition services, transportation, in-home services, and a centralized customer care line.

Senior Centers
Senior centers serve as a gateway to the nation’s aging network, connecting active adults to vital community services that can help them stay healthy and independent. Services include: health, fitness, and wellness programs, education and arts programs, nutrition services, public benefits counseling, transportation, recreational activities, special events and volunteer and civic engagement opportunities.

Brandon Senior Center, 612 N. Parsons Ave., Brandon
(813) 635-8066

Lutz Senior Center, 112 First Ave. N.W., Lutz
(813) 264-3804

Oaks at Riverview Senior Center, 101 E. Kirby St., Tampa
(813) 272-6829

Ruskin Senior Center, 905 6th St. S.E., Ruskin
(813) 672-1107

Town 'N Country Senior Center, 7606 Paula Drive, Tampa
(813) 873-6336

Wimauma Senior Center, 5714 North St., Wimauma
(813) 671-7672

Adult Day Care Services
Hillsborough County Adult Day Care Centers provide personal care, individualized therapeutic, social, and health services for older adults or adults living with dementia in a community-based setting during the day. Adult Day Care Centers offer family members or caregivers temporary relief from caregiving duties.
Adult Day Services partners with the Department of Veterans Affairs to provide case management, health maintenance, socialization, and recreational activities to veterans at Hillsborough County Adult Day Care Centers.

**Phyllis Busansky Adult Day Care Center**, 4102 W. Spruce St., Tampa (813) 644-5990

**Bloomingdale Adult Day Care Center**, 3940 Canoga Park Drive, Brandon (813) 330-7964

**Plant City Adult Day Care**, 1205 S. Waller St., Plant City (813) 277-1667

**Northlakes Adult Day Care Center**, 2640 N. Lakeview Drive, Tampa (813) 570-7901

**Nutrition Centers**
Hillsborough County offers nutrition centers, to promote the general health and well-being of older adults. Services are intended to reduce hunger and food insecurity, promote socialization, and delay the onset of adverse health conditions. Offerings include: hot noon day meals, nutrition education and counseling, wellness programs, transportation, and recreational activities. Home delivered meals are provided to older and disabled adults who are homebound and unable to prepare meals.

**Aqua Apts. Nutrition Center**
4505 N. Rome Ave., Tampa

**Bayshore Apts. Nutrition Center**
2909 W. Barcelona St., Tampa

**Gardenville Nutrition Center**
6215 Symmes Road, Gibsonton

**J.L. Young Apts. Nutrition Center**
8220 N. Florida Ave., Tampa

**Jewish Towers Apts. Nutrition Center**
3001 W. De Leon St., Tampa

**Kings Manor Apts. Nutrition Center**
2946 W. Columbus Drive, Tampa

**Lee Davis Nutrition Center**
3402 N. 22nd St., Tampa

**Lightfoot Nutrition Center**
10901 N. 56th St., Temple Terrace

**Mary Walker Apts. Nutrition Center**
4912 E. Linebaugh Ave., Tampa

**Progress Village Nutrition Center**
8701 Progress Blvd., Tampa

**River Pines Apts. Nutrition Center**
7517 N. 40th St., Tampa

**San Clemente Villas Nutrition Center**
1102 N. Alexander St., Plant City

**San Lorenzo Terrace II Apts. Nutrition Center**
4820 N. Gomez Ave., Tampa

**Silver Tree Senior Apts. Nutrition Center**
11113 N. Nebraska Ave., Tampa

**Sterling Heights Nutrition Center**
11706 Williams Road, Thonotosassa

**Tampa Baptist Manor Apts. Nutrition Center**
215 W. Grand Central Ave., Tampa
Case Management/In-Home Services
A case manager determines eligibility and arranges needed services. The case manager continuously monitors the consumer’s situation and anticipates future needs. Service providers may include a combination of county, for-profit, nonprofit, and faith-based organizations. For eligible clients, services may include personal care, respite care for caregivers, companionship, housekeeping, shopping, emergency alert system, and pest management.

Agriculture
See Extension Service

Agriculture Industry Development
See Economic Development

Animal Adoption
See Pet Resources

Animal Safety/Enforcement/Cruelty/Neglect Reporting
See Pet Resources

Athletic Services
See Parks & Recreation

Bakas Equestrian Center
See Conservation & Environmental Lands Management

Beaches
See Conservation & Environmental Lands Management

Board of County Commissioners Meeting Agenda
See Operations & Legislative Affairs

Boat Ramps
See Conservation & Environmental Lands Management

Boil Water Notices
See Public Utilities

Budget
See Management & Budget
Building Permits
See Development Services

Burgert Brothers Photographic Collection
See Library Services

Campgrounds
See Conservation & Environmental Lands Management

Camp Sparks
See Parks & Recreation

Canoe and Kayak Rental
See Conservation & Environmental Lands Management

Children’s Services
3191 Clay Mangum Lane
Tampa, FL 33618
Phone: (813) 264-3807    Fax: (813) 264-3874
HCFLGov.net/Children

Children’s Services offers programs and services designed to empower and protect children, teens, and families on all levels.

Children in Need of Services/Families in Need of Services (CINS/FINS)
Assists youth in Hillsborough County ages 7-17 and their families with residential and non-residential counseling services focused on anger management, problem resolution, family conflict, and coping skills to help reduce juvenile crime and strengthen family bonds.

Child Care Licensing
Oversees the operations of child care centers and family child care homes in Hillsborough County. Conducts periodic inspections, investigates complaints filed against facilities, and takes enforcement action as necessary.

Case Management & Case Staffing
Develops a comprehensive plan for services for Hillsborough County youth, as well as secures and monitors services for youth and parents/guardians.
**Safe Place**
Licensed agency to provide shelter and counseling services to youth who are in need of immediate help and protection, 24 hours a day, seven days a week.

**Residential Group Care**
Contracts with partners to provide residential therapeutic treatment to youth who have been abused, neglected, and/or abandoned.

**Code Enforcement**
3629 Queen Palm Drive
Tampa, FL 33619
(813) 274-6600
HCFLGov.net/Code

Code Enforcement is responsible for the compliance and enforcement of numerous codes and ordinances, including the property-maintenance and land-management codes, to preserve the quality and value of public and private property by eliminating conditions that threaten the life, health, safety, and general welfare of residents. Through the effective application of code enforcement practices, investigators oversee property preservation and maintenance, false burglar alarms, foreclosed property registration, and land development.

Residents can report possible code violations in unincorporated Hillsborough County, including property that is unmaintained or is in disrepair, by contacting Code Enforcement by phone or through the online Customer Service Center at HCFLGov.net/AtYourService. Inspections generally are performed within three business days.

**Communications & Digital Media**
601 E. Kennedy Blvd., 21st floor
Tampa, FL 33602
(813) 272-5314
HCFLGov.net/Media

Communications & Digital Media works to craft key messaging of County services, respond to media needs, and promote vital County programs utilizing traditional and modern methods of communications, including news releases, special events, the County website, and social media, along with the County’s television station, HTV.

**Hillsborough Television (HTV)**
(813) 272-5314
HCFLGov.net/HTV

HTV is the 24-hour television station for Hillsborough County, found on Frontier channel 22 and Spectrum channel 637. HTV brings local
government to residents with live telecasts and webcasts of government activities and meetings, as well as programming to inform residents about County initiatives and services. All televised meetings are closed captioned for hearing-impaired viewers, and captioned text is available online.

Community Centers
See Parks & Recreation

Community Collection Centers
See Solid Waste Management

Community Development Districts
See Development Services

Community Liaisons/Community Affairs
See Operations & Legislative Affairs

Community Resource Centers
See Social Services

Conservation & Environmental Lands Management
Main office: 10940 McMullen Road, Riverview, FL 33569
Phone: (813) 672-7876    Fax: (813) 672-7880
Downtown office: 601 E. Kennedy Blvd., 24th floor, Tampa, FL 33602
Phone: (813) 272-6573    Fax: (813) 272-5287
HCFLGov.net/Conservation

Conservation & Environmental Lands Management focuses on conservation, nature preserves, trails, and the 10 conservation parks in Hillsborough County. Working with other government agencies and citizen groups, the Environmental Lands Management division administers the Jan K. Platt Environmental Lands Acquisition and Protection Program (ELAPP) to acquire and manage environmentally-sensitive lands, including these preserves:

Alafia River Corridor Nature Preserve
931 Old Welcome Road (horse trail parking), Lithia
9256 C.R. 39 (by Alderman Ford Park security residence), Plant City

Alafia River North Prong Preserve
8180 Henry George Road, Plant City

Alafia Scrub Nature Preserve
10212 Gibsonton Drive, Riverview
<table>
<thead>
<tr>
<th>Nature Preserve</th>
<th>Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alderman’s Ford Nature Preserve</td>
<td>8911 Turkey Creek Road (public parking area), Plant City</td>
</tr>
<tr>
<td>Apollo Beach Nature Preserve</td>
<td>6760 Surfside Blvd. (park entrance), Apollo Beach</td>
</tr>
<tr>
<td>Bahia Beach Coastal Restoration</td>
<td>2513 Shell Point Road, Ruskin</td>
</tr>
<tr>
<td>Balm Scrub Preserve</td>
<td>15299 McGrady Road, Wimauma</td>
</tr>
<tr>
<td>Balm-Boyette Scrub Preserve</td>
<td>13998 Balm-Boyette Road (public parking lot), Lithia</td>
</tr>
<tr>
<td>Bell Creek Nature Preserve</td>
<td>10940 McMullen Road (office), Riverview</td>
</tr>
<tr>
<td>Blackwater Creek Nature Preserve</td>
<td>2469 Patrinostro Road, Plant City</td>
</tr>
<tr>
<td>Blackwater Hammock</td>
<td>7999 E. Veve Lane, Tampa</td>
</tr>
<tr>
<td>Boy Scout Preserve</td>
<td>5447 Lithia-Pinecrest Road (south entrance), Lithia</td>
</tr>
<tr>
<td>Brooker Creek Buffer Preserve</td>
<td>18202 Patterson Road (northernmost Patterson Road entrance), Odessa</td>
</tr>
<tr>
<td>Brooker Creek Headwaters Nature Preserve</td>
<td>18102 Ramblewood Road (public parking area), Lutz</td>
</tr>
<tr>
<td>Bullfrog Creek Preserve</td>
<td>14601 U.S. 301, Wimauma</td>
</tr>
<tr>
<td>Camp Bayou</td>
<td>4102 24th St. S.E. (preserve entrance), Ruskin</td>
</tr>
<tr>
<td>Cockroach Bay Aquatic Preserve</td>
<td>3839 Gulf City Road, Ruskin</td>
</tr>
<tr>
<td>Cockroach and Piney Point Creeks</td>
<td>5351 S. U.S. 41, Ruskin</td>
</tr>
<tr>
<td>Cockroach Creek Greenway Preserve</td>
<td>4110 Valroy Road, Ruskin</td>
</tr>
<tr>
<td>Cypress Creek Preserve</td>
<td>18000 Lizard Tail Lane, Tampa</td>
</tr>
<tr>
<td>Dairy Farm (Old Fort King Trailhead)</td>
<td>15302 U.S. 301, Thonotosassa</td>
</tr>
<tr>
<td>Preserve Name</td>
<td>Address</td>
</tr>
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<td>-------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Delaney Creek</td>
<td>5202 Hartford St., Tampa</td>
</tr>
<tr>
<td>Diamondback Preserve</td>
<td>5602 W. Gray St., Tampa</td>
</tr>
<tr>
<td>Double Branch Bay (Bower Tract)</td>
<td>12460 W. Hillsborough Ave. (western gate), Tampa</td>
</tr>
<tr>
<td>Ekker Preserve</td>
<td>11002 Ekker Road (security residence), Gibsonton</td>
</tr>
<tr>
<td>English Creek</td>
<td>2940 E. S.R. 60 (preserve entrance), Plant City</td>
</tr>
<tr>
<td>Fish Hawk Preserve</td>
<td>16640 Boyette Road, Riverview</td>
</tr>
<tr>
<td></td>
<td>3931 Lithia Springs Road, Lithia</td>
</tr>
<tr>
<td>Florida College Preserve</td>
<td>9514 Woodland Ridge Drive, Temple Terrace</td>
</tr>
<tr>
<td>Fred &amp; Ida Schultz Preserve</td>
<td>5906 Kracker Ave., Gibsonton</td>
</tr>
<tr>
<td>Fulkerson Road Preserve</td>
<td>3701 Lavender Road, Ruskin</td>
</tr>
<tr>
<td>Golden Aster Scrub Preserve</td>
<td>12181 East Bay Road, Gibsonton</td>
</tr>
<tr>
<td>Kitchen Preserve</td>
<td>6099 Isabel Ave., Gibsonton</td>
</tr>
<tr>
<td>Lake Dan Preserve</td>
<td>19116 Huckavalle Road (future public access), Odessa</td>
</tr>
<tr>
<td>Lake Frances Preserve</td>
<td>10225 Woodstock Road (office), Odessa</td>
</tr>
<tr>
<td></td>
<td>10339 Woodstock Road (horse entrance)</td>
</tr>
<tr>
<td></td>
<td>11009 Tarpon Springs Road (trailer parking)</td>
</tr>
<tr>
<td>Lithia Springs Preserve</td>
<td>2702 Donnelly Road, Valrico</td>
</tr>
<tr>
<td>Little Manatee River Corridor Addition</td>
<td>21821 Keene Road, Wimauma</td>
</tr>
<tr>
<td>Little Manatee River Preserve</td>
<td>215 Stephens Road, Ruskin</td>
</tr>
<tr>
<td>Preserve Name</td>
<td>Address/Location</td>
</tr>
<tr>
<td>--------------------------------------------</td>
<td>----------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Lower Green Swamp Preserve</td>
<td>3536 E. Knights Griffin Road (enter at south security residence), Plant City</td>
</tr>
<tr>
<td>Macintosh Preserve</td>
<td>775 E. Knights Griffin Road, Plant City</td>
</tr>
<tr>
<td>McKay Bay Preserve</td>
<td>298 S. 39th St., Tampa</td>
</tr>
<tr>
<td>Morris Bridge 70-Acre Preserve</td>
<td>12573 Morris Bridge Road, Thonotosassa</td>
</tr>
<tr>
<td>New Tampa Flatwoods</td>
<td>17001 Dona Michelle Drive, Tampa</td>
</tr>
<tr>
<td>Oakridge</td>
<td>15847 Morris Bridge Road, Thonotosassa</td>
</tr>
<tr>
<td>Pam Callahan Nature Preserve</td>
<td>5750 Memorial Highway, Tampa</td>
</tr>
<tr>
<td>Port Tampa Restoration</td>
<td>6601 S. Sherrill St., Tampa</td>
</tr>
<tr>
<td>Rhodine Scrub Nature Preserve</td>
<td>12560 Rhodine Road, Riverview</td>
</tr>
<tr>
<td></td>
<td>12715 Silver Pine Drive, Riverview</td>
</tr>
<tr>
<td>Rivercrest Park Addition</td>
<td>730 W. Emma St., Tampa</td>
</tr>
</tbody>
</table>

**Your Annual Pass to Regional Parks**

Explore Hillsborough County’s 10 Regional Parks and save on entrance fees with an annual pass.

**Family Park Pass $100**
Entrance for up to eight people in the vehicle. $1 each additional person.

**Individual Park Pass $50**
Entrance for pass holder. $1 each additional person.

Passes can be purchased in person at Branchton Regional Parks Office, 15502 Morris Bridge Road in Thonotosassa
Monday - Friday, 8 a.m. to 4 p.m. or call (813) 987-6240.

Check HCFLGov.net to see if you’re eligible for a Parks Pass discount.
<table>
<thead>
<tr>
<th>Park Name</th>
<th>Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>River Tower Park</td>
<td>401 E. Bird St., Tampa</td>
</tr>
<tr>
<td>Rocky Creek Coastal Preserve</td>
<td>5120 Troydale Road, Tampa</td>
</tr>
<tr>
<td>Rocky Creek Trails Nature Preserve</td>
<td>7201 Gunn Highway, Tampa</td>
</tr>
<tr>
<td>South MacDill 48</td>
<td>6415 S. MacDill Ave., Tampa</td>
</tr>
<tr>
<td>Tower Restoration</td>
<td>401 E. Bird St., Tampa</td>
</tr>
<tr>
<td>Town 'N Country Preserve</td>
<td>8304 Montague St., Tampa</td>
</tr>
<tr>
<td>Triple Creek Nature Preserve</td>
<td>13305 Balm Boyette Road (public parking area), Riverview</td>
</tr>
<tr>
<td>Upper Little Manatee River Nature Preserve</td>
<td>3398 C.R. 579 (public parking lot), Wimauma</td>
</tr>
<tr>
<td>Violet Cury Nature Preserve</td>
<td>1802 Sinclair Hills Road, Lutz</td>
</tr>
<tr>
<td>Wolf Branch Nature Preserve</td>
<td>1403 19th Ave. N.W. (walk-through only), Apollo Beach</td>
</tr>
</tbody>
</table>

**Conservation Park Services**

(813) 987-6240

Conservation Park Services administers 10 conservation parks that serve millions of visitors each year by providing picnic areas, family and group campgrounds, swimming, fishing, canoeing, kayaking, and access to acres of natural beauty.

**Alderman's Ford Park**, 9625 Canoe Launch Loop, Lithia

(813) 757-3801

Boardwalk and pedestrian/bicycle trails connect to a picnic area on the Alafia River. The 1,141-acre park is a popular canoe site.

Winter hours: 8 a.m. to 6 p.m.; summer hours: 8 a.m. to 7 p.m.

**Edward Medard Park**, 6140 Turkey Creek Road, Plant City

(813) 757-3802

Popular freshwater fishing reservoir also features campgrounds and picnic area. A favorite park for large group picnics and other gatherings.

Winter hours: 8 a.m. to 6 p.m.; summer hours: 8 a.m. to 7 p.m.
**E.G. Simmons Park**, 2401 19th Ave. N.W., Ruskin  
(813) 671-7655  
Boating, swimming, fishing, and camping draw people to this 469-acre facility on Tampa Bay. Bird watching is popular in the shallow mangrove swamps.

**Eureka Springs Park**, 6400 Eureka Springs Road, Tampa  
(813) 744-5536  
The 31-acre botanical garden includes rare and unusual plants and features a greenhouse, trellised walkways, a boardwalk, and a picnic area.

**Lake Park**, 17302 N. Dale Mabry Highway, Lutz  
(813) 264-3806  
This 600-acre park has five lakes, pine flat woods, and hardwood hammocks. Activities include fishing and picnicking. The park also features a BMX course, a radio-controlled car track, an archery range, and an equestrian area.

**Lake Rogers Park**, 9010 N. Mobley Road, Odessa  
(813) 264-3917  
This 274-acre park is centered on an 80-acre lake. Hiking, off-road bicycle trails, picnic areas, fishing, and youth group primitive camping are available.

**Lettuce Lake Park**, 6920 Fletcher Ave., Tampa  
(813) 987-6204  
The park has a picnic area and a boardwalk leading to an observation tower. Bicycle and pedestrian trails meander through the park.

**Lithia Springs Park**, 3932 Lithia Springs Road, Lithia  
(813) 744-5572  
A natural spring provides 72-degree water year-round for swimming. A bathhouse, playground, picnic facilities, and camping are available.

**Upper Tampa Bay Park**, 8001 Double Branch Road, Tampa  
(813) 855-1765  
This 2,144-acre park and preserve features an environmental study center, picnic areas, fishing, hiking, and boardwalks with views of Tampa Bay.

**Veterans Memorial Park**, 3602 U.S. 301 N., Tampa  
(813) 744-5502  

**The Wilderness Park System** includes 17,000 acres and was developed in cooperation with the Southwest Florida Water Management District, the U.S. Army Corps of Engineers, and the City of Tampa. It includes the following sites:

- **Dead River Park**, 15098 Dead River Road, Thonotosassa, near U.S. 301  
  (813) 987-6210
• **Flatwoods Park**, 14302 Morris Bridge Road, Thonotosassa  
  (813) 987-6211

• **John B. Sargeant Park**, 12702 U.S. 301 N., Thonotosassa  
  (813) 987-6208

• **Harney Boat Ramp**, 7115 U.S. 301 N., Thonotosassa

• **Morris Bridge Park**, 13630 Morris Bridge Road, Thonotosassa  
  (813) 987-6209

• **Morris Bridge Biking Area**, 12651 Morris Bridge Road, Thonotosassa

• **Old Fort King Trail**, running south from Hillsborough River State Park to John B. Sergeant Park.

• **Trout Creek Park**, 12550 Morris Bridge Road, Thonotosassa  
  (813) 987-6200

**Trails**  
(813) 801-6729

The Upper Tampa Bay Trail is located in northwest Hillsborough County. It extends from a trailhead off Memorial Highway/Montague Street to Peterson Road Park. A separate section of trail continues north from Van Dyke Road, then east to the Lutz Lake Fern Road trailhead, connecting to the Suncoast Trail at the Veterans Expressway.

**Trailheads are located at:**

• **Channel Park Trailhead**, 9201 W. Waters Ave.

• **Ehrlich Conservation Office**, 7508 Ehrlich Road

• **Lutz Lake Fern Trailhead**, 7020 Lutz Lake Fern Road

• **Memorial Trailhead**, 7499 Montague St.

• **Peterson Park**, 8203 Peterson Road

• **Wilsky Boulevard Trailhead**, 10314 Wilsky Blvd.

**Bakas Equestrian Center**  
11510 Whisper Lake Trail  
Tampa, 33626  
(813) 264-3890

The Bakas Equestrian Center offers horseback riding to children and adults with disabilities of all levels. The program provides group riding lessons, trail rides, carriage riding, parties, and special events.

**Construction Code**  
*See Development Services*
Consumer & Veterans Services
Veterans Memorial Park
3602 U.S. 301 N., Building 3610
Tampa, FL 33619
Phone: (813) 635-8316    Fax: (813) 272-5002

Consumer Protection
HCFLGov.net/ConsumerProtection
Hillsborough County Consumer Protection assists current and potential victims of fraud, theft, and unfair or deceptive trade practices and transactions. Staff and investigators work to educate residents, intake and resolve complaints, and partner with local and state agencies as needed. The department is also the first point of contact for the County’s Wage Recovery Program. Hillsborough County Consumer Protection is a division of Consumer & Veterans Services.

Consumer Protection – Main Office
410 30th St. S.E., Suite 104, Ruskin FL
Monday - Friday, 8 a.m. to 4:30 p.m.
Phone (813) 635-8316    Fax (813) 272-5002

Consumer Protection – North County
1101 E. 139th Ave., Tampa FL
Monday - Friday, 8 a.m. to 4:30 p.m.
Phone (813) 635-8316    Fax (813) 272-5002

Veterans Services
HCFLGov.net/Veterans
Hillsborough County Veterans Services serves as a single point of contact for all Veterans and their families to access federal, state, and local benefits. The office staff supports Veteran activities in the county
and connects Veterans to valuable resources. Veterans Services assists
Veterans with assisted living facilities, education, employment, funeral
services, home health care, pension, transition programs, and much
more. Specially trained Veteran advocates are privileged to serve those
who served at no charge.

Veterans Services – Main Office
Veterans Memorial Park
3602 U.S. 301 N., Building 3610, Tampa, FL 33619
Brandon Regional Service Center
311 Pauls Drive, #100, Brandon, FL 33511
Monday - Friday, 8 a.m. to 4:30 p.m.
Phone (813) 635-8316    Fax (813) 272-5002

Veterans Services – South County
South Shore Regional Service Center
410 30th St. S.E. #104, Ruskin, FL 33570
Monday - Friday, 8 a.m. to 4:30 p.m.
Phone (813) 635-8316    Fax (813) 272-5002

James A. Haley VA Hospital Primary Care Annex/Charlie Clinic
13515 Lake Terrace Lane, Room 2a-201g, Tampa, FL 33637
Monday - Thursday, 8 a.m. to 4:30 p.m. and Friday, 8 a.m. to noon
Phone (813) 635-8316    Fax (813) 272-5002

Veterans Memorial Park and Museum
3602 U.S. Hwy. 301 N., Tampa, FL 33619
Monday - Friday, 8 a.m. to 4:30 p.m.
Phone (813) 635-8316    Fax (813) 272-5002

Unpaid Wages?

Wage theft is when an employer fails to pay the full amount earned. You may qualify
for free help to recover missing wages.

For more information, call
Hillsborough County Consumer Protection
at (813) 903-3430.

If you earned it, you deserve it.

HCFLGov.net/WageRecovery
Contractor Licensing
See Development Services

Corporate Business Development
See Economic Development

Cooking Oil Recycling Effort
See Public Utilities

Criminal Justice
See Management & Budget

Customer Service & Support
601 E. Kennedy Blvd., 28th floor
Tampa, FL 33602
(813) 272-5900 For hearing/voice impaired access, call 711.
HCFLGov.net/AtYourService

Customer Service & Support provides customer assistance, general information, and referrals to government services. It also coordinates with County departments regarding service requests to ensure an accurate and timely response through the Customer Service Center. The department handles inquiries and reservations for public use of Joe Chillura Courthouse Square at 600 E. Kennedy Blvd. in downtown Tampa.

Office of Neighborhood Relations
601 E. Kennedy Blvd., 28th floor
Tampa, FL 33602
(813) 272-5860
HCFLGov.net/Neighborhoods

Neighborhood Relations serves as a liaison between the community and County government. The department provides a point of contact for citizens, with an emphasis on Hillsborough County’s neighborhood and civic associations. Neighborhood Relations works with community groups, County departments, and other organizations to build partnerships that improve, enhance, and preserve the quality of life in Hillsborough County neighborhoods.

Death Investigations
See Medical Examiner
Development Services
601 E. Kennedy Blvd., 19th floor
Tampa, FL 33602
Phone: (813) 272-5600    Fax: (813) 272-6068
HCFLGov.net/Development

Development Services administers the Hillsborough County Land Development Code and provides planning, zoning, development review, permitting, and building inspection services for unincorporated Hillsborough County. Development Services’ responsibilities include review and processing of rezoning requests and applications for other development orders, review and permitting of site development plans and proposed subdivisions of land, and administration and enforcement of the Florida Building Code. This includes issuance of building permits, inspection of permitted work, and administration of the impact fee program.

The Center for Development Services
Hillsborough County’s Development Solutions

- Building Permits
- Trade Permits
- Contractor Licensing
- Zoning Counseling & Application Intake
- Natural Resource permits
- Right-of-Way & Driveway connections permits
- Site/Subdivision Counseling & Project Intake

HCFLGov.net/Development | (813) 272-5600

Developments of Regional Impact
See Development Services

Disadvantaged Minority Business Enterprise Programs
See Economic Development

Disadvantaged Women Business Enterprise Programs
See Economic Development

Disaster Preparedness
See Emergency Management

Dog Parks
See Parks & Recreation
Economic Development focuses on supporting the 10 drivers of economic development identified in the County's Comprehensive Economic Development Strategy, which are: Competitive Sites & Redevelopment; Technology & Innovation; Entrepreneurial & Small Business Ecosystem; Infrastructure; Economic Gateways; Quality Places; Targeted Industries; Conventions, Tourism, and Sports; Workforce & Knowledge Infrastructure; and Competitive Positioning. While the department is engaged in support of several of the 10 drivers, many of the driver goals are achieved through intra-County departmental teams and through the department’s contractual relationships and partnerships.

**Economic Development Innovation Initiative (EDI2)**
The Economic Development Innovation Initiative (EDI2) is a comprehensive program to drive the growth of technology and innovation start-ups and small businesses. The first of its kind in the state, the program addresses the need for financial, technical, and infrastructure support for the technology and innovation ecosystem.

**Disadvantaged Minority/Disadvantaged Women (DM/DWBE) and Small Business Enterprise (SBE)**
The Disadvantaged Minority/Disadvantaged Women (DM/DWBE) and Small Business Enterprise (SBE) Encouragement Programs provide opportunities for minority/women-owned and small businesses to do business with the County, which includes construction, contractual services, professional consulting services, and commodities.

**Entrepreneur Collaborative Center (ECC)**
The ECC is a “one-stop shop” for entrepreneurs seeking a collaborative workspace, meeting facilities, and access to free technical assistance from a variety of service providers, including the Florida Small Business Development Center (SBDC) at Hillsborough County.
Florida Small Business Development Center (SBDC) at Hillsborough County
The Florida Small Business Development Center (SBDC) at Hillsborough County provides entrepreneurs with professional business consulting at no cost, management training, and vital information they need to grow and succeed in a complex and competitive global environment.

The Entrepreneur Collaborative Center unlocks Hillsborough County’s growth potential and helps strengthen the local entrepreneurial ecosystem.

One-stop shop for entrepreneurial resources and information, collaboration, and mentoring
State-of-the-art technology and collaborative space for local nonprofits and agencies to host networking and engagement events
Home of the Florida SBDC at Hillsborough County

Economic Development Innovation Initiative (EDI2)
See Economic Development

Emergency Management
See Fire Rescue

Emergency Operations Center
See Fire Rescue

Employment with Hillsborough County
See Human Resources

Enterprise Solutions & Quality Assurance
601 E. Kennedy Blvd., 25th floor
Tampa, FL 33602
(813) 272-6671
An internal service department under the Chief Financial Administrator, Enterprise Solutions & Quality Assurance (ES&QA) provides functional and technical support of the Oracle e-Business Suite Enterprise Resource Planning (ERP) system, ERP integrations, and quality assurance of fiscal processes, transactions, and reporting. ES&QA serves all departments under the County Administrator as well as several other County agencies, including the Environmental Protection Commission, Supervisor of Elections, Planning Commission, County Attorney, Internal Auditor, Soil & Water Conservation, and Victims Assistance.
Entrepreneur Collaborative Center
See Economic Development

Environmental Lands Acquisition and Protection Program (ELAPP)
See Conservation & Environmental Lands Management

Equal Opportunity Administrator (EOA)
See Operations & Legislative Affairs

Extension Service
5339 S. County Road 579
Seffner, FL 33584
Phone: (813) 744-5519 Fax: (813) 744-5776
HCFLGov.net/Extension

Hillsborough County Extension is a partnership of Hillsborough County, the University of Florida-Institute of Food & Agricultural Sciences (UF/IFAS), and the U.S. Department of Agriculture. It provides research-based information and education in family and consumer sciences, horticulture, agriculture, natural resources, and youth development. It conducts educational programs, seminars and demonstrations; distributes publications and produces videos; offers advice to residents; and coordinates a network of volunteers. It administers the 4-H Program, Summer Youth Day Camps, Master Gardener programs, Green Industries Best Management Practices training, pesticide licensing training and testing, and the Expanded Food and Nutrition Education program for limited-income families.

Fair Housing
See Operations & Legislative Affairs

False Burglar Alarms
See Code Enforcement

False Fire Alarms
See Fire Rescue

Fire Inspections
See Fire Rescue

Fire Marshal
See Fire Rescue

Fire Prevention Programs
See Fire Rescue
In the event of an emergency, call 9-1-1.

A section of Hillsborough County Fire Rescue, Emergency Dispatch Communications receives and dispatches 9-1-1 responses for medical and fire assistance in the unincorporated areas of the county, and provides pre-arrival medical instructions. The section coordinates all call operations in times of natural disaster and/or mass casualty emergencies.

Hillsborough County Fire Rescue provides fire prevention, suppression, and emergency medical services for the unincorporated areas of Hillsborough County. Fire Rescue has certified paramedic firefighters to ensure advanced life support arrives on the scene of a medical emergency, even if a rescue transport unit has not yet arrived. Fire Rescue also provides fire-safety programs, free smoke alarms through Project SAFE, and safety training to the public.

Fire Marshal’s Office
9450 E. Columbus Drive
Tampa, FL 33619
(813) 744-5541

A section of Hillsborough County Fire Rescue, the Fire Marshal’s Office performs fire investigations, fire-prevention inspections, enforces the Florida Fire Prevention Code, reviews plans for new buildings and renovations, and performs acceptance inspections for safety systems.

Emergency Dispatch Communications
9450 E. Columbus Drive
Tampa, FL 33619
Phone: (813) 272-6600

Emergency Management
9450 E. Columbus Drive
Tampa, FL 33619
(813) (813) 272-6900
HCFLGov.net/Emergency

A section of Hillsborough County Fire Rescue, the Office of Emergency Management coordinates actions to prepare for, respond to, recover from, and mitigate natural or man-made disasters that might affect the health, safety, or general welfare of residents. It manages the County Emergency Operations Center, the central direction and control facility for all disaster
activities. It plans and conducts emergency operations and coordinates emergency management functions, including serving as a liaison between state and federal agencies.

**Fleet Management**

410 S. 78th St.,
Tampa, FL 33619
(813) 744-5580
HCFLGov.net/Fleet

Fleet Management provides asset management (acquisition, maintenance, surplus), fuels management, and policy development services for a 3,250 fleet of assets valued in excess of $171 million. The fleet is used by County departments, County Constitutional Offices, and various non-County, and State of Florida governmental organizations in support of their mission.

**Flooding**

*See Public Works*

**Florida Building Code**

*See Development Services*

**Florida Florida Small Buisness Development Center (SBDC) at Hillsborough County**

*See Economic Development*

**Food Safety**

*See Extension Service*

**Genealogy Research**

*See Library Services*

**Head Start/Early Head Start**

3639 W. Waters Ave., Suite 500
Tampa, FL 33614
Phone: (813) 272-5140    Fax: (813) 975-2161
HCFLGov.net/HeadStart

Hillsborough County’s Head Start and Early Head Start programs provide early childhood development and education, access to dental and mental health services, nutrition programs, and parent-involvement opportunities. Head Start also offers family support services individualized for men and women, relationship-building programs, and support for expectant mothers. The program serves low-income families with children through age 4, including those with special needs.
### County-Operated Head Start/Early Head Start Centers:

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bealsville</td>
<td>5100 Horton Road, Bealsville</td>
<td>(813) 757-3733</td>
</tr>
<tr>
<td>Brandon Community</td>
<td>9547 E. Columbus Drive, Tampa</td>
<td>(813) 744-5321</td>
</tr>
<tr>
<td>Deborah McNair Calhoun</td>
<td>2911 E. Henry Ave., Tampa</td>
<td>(813) 273-3687</td>
</tr>
<tr>
<td>Grant Park</td>
<td>4422 E. Columbus Drive, Tampa</td>
<td>(813) 384-4095</td>
</tr>
<tr>
<td>Jackson Springs</td>
<td>7345 Jackson Springs Road, Tampa</td>
<td>(813) 554-5041</td>
</tr>
<tr>
<td>Kimmins</td>
<td>1502 E. 2nd Ave., Tampa</td>
<td>(813) 272-6128</td>
</tr>
<tr>
<td>La Paloma</td>
<td>3419 N. Nebraska Ave., Tampa</td>
<td>(813) 276-8539</td>
</tr>
<tr>
<td>Lee Davis Community Center</td>
<td>3402 N. 22nd St., Tampa</td>
<td>(813) 273-3689</td>
</tr>
<tr>
<td>Mango</td>
<td>11210 Broadway Ave., Seffner</td>
<td>(813) 744-5683</td>
</tr>
<tr>
<td>McCloud</td>
<td>2103 N. Rome Ave., Tampa</td>
<td>(813) 273-3688</td>
</tr>
<tr>
<td>MOSI</td>
<td>4901 Fowler Ave., Tampa</td>
<td>(813) 987-6202</td>
</tr>
<tr>
<td>North Tampa</td>
<td>14013 N. 22nd Ave., Tampa</td>
<td>(813) 903-3492</td>
</tr>
<tr>
<td>NYE Park</td>
<td>630 Sunset Lane, Lutz</td>
<td>(813) 903-2206</td>
</tr>
<tr>
<td>Plant City</td>
<td>1302 Alsobrook St., Plant City</td>
<td>(813) 757-3845</td>
</tr>
<tr>
<td>Robles Park</td>
<td>3814 N. Central Ave., Tampa</td>
<td>(813) 272-6448</td>
</tr>
<tr>
<td>South County</td>
<td>215 S. 14th Ave. S.E., Ruskin</td>
<td>(813) 671-7662</td>
</tr>
<tr>
<td>Strawberry Hills</td>
<td>701 Tillman Place, Plant City</td>
<td>(813) 757-3934</td>
</tr>
</tbody>
</table>
Tampa Heights, 175 E. Frances Ave., Tampa
(813) 671-7662

Town 'N Country Commons, 7606 Paula Drive, Tampa
(813) 554-5096

County-Delegated Day Care Agencies:

Bible Based Fellowship Church of Temple Terrace- Head Start/Early Head Start, 8732 N. 46th St., Tampa, (813) 980-0559

Easter Seals, 2401 E. Henry Ave., Tampa, (813) 272-5140

King's Kids, 3000 N. 34th St., Tampa, (813) 272-5140

R-Club Telecom Head Start, 12420 Telecom Drive, Tampa
(813) 979-0002

Tampa Metropolitan Area YMCA (in Family Child Care Homes, year round), 110 E. Oak Ave., Tampa, (813) 224-9622

Lutheran Services Florida (in Family Child Care Homes, year round), 3627A West Waters Ave., Tampa, (813) 875-1408

School District of Hillsborough County (in elementary schools, during the school year), 4350 E. Ellicott St., Tampa, (813) 740-7870

Health Care Services

601 E. Kennedy Blvd., 16th floor
Tampa, FL33602
Phone: (813) 272-5040   Fax: (813) 276-2865
HCFLGov.net/HealthCare

Health Care Services focuses on the overall well-being of Hillsborough County residents through an innovative health care plan, healthy living initiative, and programs to ensure effective and cost-efficient health care assistance.

Hillsborough County Health Care Plan

Care Plan – Comprehensive managed health care plan program for Hillsborough County residents that covers primary and specialty care, inpatient and outpatient treatment, pharmaceuticals, behavioral health services, and other needs that are medically necessary. Income Eligibility: At 125% of the Federal Poverty Guidelines.

Health Care Responsibility Act

Provides state-required payment for costs associated with the emergency care of low-income, uninsured residents who are hospitalized while visiting other Florida counties.
Healthy Living Program
Provides guidance and resources for a healthy lifestyle to residents through local, on-site services. Resources include an exercise room, educational activities, group exercise sessions, nutritional counseling, and health screenings at Healthy Living Centers throughout Hillsborough County.

Ryan White Program
Addresses the need for HIV/AIDS-related services among the economically disadvantaged and underserved residents of the community. Provides for those who do not have sufficient health care coverage or financial resources coping with HIV, and fills gaps in care not covered by other sources.

Trauma Agency
Oversees trauma response through planning, coordination, and evaluation of the trauma care system in Hillsborough County across a continuum of services to reduce death and disability from trauma.

Health Insurance Portability and Accountability Act (HIPAA) Compliance
See Operations & Legislative Affairs

HTV/Hillsborough Television
See Communications & Digital Media

Historic Preservation Challenge Grant
See Economic Development

Historic Preservation Matching Grant
See Development Services

THE HIVE Makerspace and Innovation Center
See Library Services

Homeless Services
601 E. Kennedy Blvd., 24th Floor
Tampa, 33602
(813) 274-6834
HCFLGov.net/Homeless

Homeless Services is responsible for coordinating federal, state, and local resources in partnership with the community to end homelessness among families and individuals in Hillsborough County.
Emergency Bridge Housing
Provides residents with emergency, short-term housing, case management, and supportive services through partner agency contracts.

Rapid Rehousing Program
Assists families and individuals to end homelessness and move into permanent housing through partner agencies.

If you are experiencing homelessness or know someone who is, call (813) 301-7328.

You may be eligible if:
- You are a person who is currently sleeping on the streets
- You are living in an emergency shelter
- You are living in a hotel/motel paid for by charitable organizations or government program
- You are living in a place not meant for human habitation

Horseback Riding
See Conservation & Environmental Lands Management

Household Hazardous Waste Collections
See Solid Waste Management

Housing Grants
See Affordable Housing Services

Housing Rehabilitation Owner-Occupied
See Affordable Housing Services

Human Resources
601 E. Kennedy Blvd., 17th floor
Tampa, FL 33602
Main: (813) 272-5130  Recruitment: (813) 274-6547
HCFLGov.net/Jobs

Human Resources provides all personnel services for departments under the County Administrator in order to attract, retain, and engage employees in public service, and to ensure equal opportunity for employees. These services include the recruitment and compensation, training and organizational development, career development, employee and labor relations; performance management and maintenance of employee records.
and HRIS. The department is also responsible for the administration of employee benefits, the wellness program, and Workers Compensation for the County Administrator and certain agencies and Constitutional Officers. Employment opportunities are listed on the County’s website, and applications are accepted through an online process.

**Hurricane Preparedness**  
*See Fire Rescue*

**Impact Fees**  
*See Development Services*

**Information for Hillsborough County Departments**  
*See Customer Service & Support*

**Information & Innovation Office**  
601 E. Kennedy Blvd., 28th floor  
Tampa, FL 33602  
Phone: (813) 272-5464  Fax: (813) 272-6292

As an internal consultancy, the Office of the Chief Information & Innovation Officer (CIIO) works in partnership with County departments toward the achievement of Hillsborough County’s overall strategic goals while improving customer service.

**The Office of the CIIO includes the following divisions:**

- Information Technology Department  
- Enterprise Program Management Office  
- Information & Cyber Security Services  
- IT Business Management Services  
- Performance Improvement  
- Enterprise Data & Analytics

**Intergovernmental Relations**  
*See Operations & Legislative Affairs*

**Jobs**  
*See Human Resources*

**Landscaping**  
*See Extension Service*

**Leash Laws**  
*See Pet Resources*
Legislative Affairs

See Operations & Legislative Affairs

Library Services
Phone: (813) 273-3652  Fax: (813) 612-7921
(813) 301-7173
hcplc.org

Tampa-Hillsborough County Public Library has been serving the educational, recreational, and cultural needs of people of all ages for over a century. Through a network of 29 community libraries and two mobile libraries, the Public Library offers a wide variety of materials to borrow and download as well as innovative, hands-on learning experiences and cultural events, collaborative work spaces and community meeting rooms, computer and internet access, and many other valuable business, career, legal and travel resources. Tampa-Hillsborough County Public Library is part of the Hillsborough County Public Library Cooperative in partnership with the public libraries of Temple Terrace and Plant City, offering 24/7 access to resources and digital collections via our Online Library—HCPLC.org. Professionally trained staff assists customers in learning, using technology, and locating quality information. All of this is FREE to Hillsborough County residents with a library card!

Hillsborough County Public Library Cooperative Locations:

78th Street Community Library
7625 Palm River Road, Tampa

Arthenia L. Joyner University Area Community Library
13619 N. 22nd St., Tampa

Austin Davis Public Library
17808 Wayne Road, Odessa

Bloomingdale Regional Public Library
1906 Bloomingdale Ave., Valrico

Brandon Regional Library
619 Vonderburg Drive, Brandon

Bruton Memorial Library
302 W. McLendon St., Plant City

C. Blythe Andrews, Jr. Public Library
2607 E. Dr. Martin Luther King Jr. Blvd., Tampa

Charles J. Fendig Public Library
3909 Neptune St., Tampa
<table>
<thead>
<tr>
<th>Library Name</th>
<th>Address</th>
</tr>
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<tbody>
<tr>
<td>Egypt Lake Partnership Library</td>
<td>3403 W. Lambright St., Tampa</td>
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<tr>
<td>James J. Lunsford Law Library</td>
<td>701 E. Twiggs St., Tampa</td>
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<tr>
<td>Jan Kaminis Platt Regional Library</td>
<td>3910 S. Manhattan Ave., Tampa</td>
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<tr>
<td>Jimmie B. Keel Regional Library</td>
<td>2902 W. Bearss Ave., Tampa</td>
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<tr>
<td>John F. Germany Public Library (main library)</td>
<td>900 N. Ashley Drive, Tampa</td>
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<tr>
<td>Lutz Branch Library</td>
<td>101 Lutz-Lake Fern Road W., Lutz</td>
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<tr>
<td>Maureen B. Gauzza Library</td>
<td>11211 Countryway Blvd., Tampa</td>
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<tr>
<td>New Tampa Regional Library</td>
<td>10001 Cross Creek Blvd., Tampa</td>
</tr>
<tr>
<td>Norma &amp; Joseph Robinson Partnership Library at Sulphur Springs</td>
<td>8412 N. 13th St., Tampa</td>
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<tr>
<td>North Tampa Branch Library</td>
<td>8916 N. Boulevard, Tampa</td>
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<tr>
<td>Port Tampa City Library</td>
<td>4902 W. Commerce St., Tampa</td>
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<tr>
<td>Riverview Branch Library</td>
<td>10509 Riverview Drive, Riverview</td>
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<tr>
<td>Robert W. Saunders, Sr. Public Library</td>
<td>1505 Nebraska Ave., Tampa</td>
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<tr>
<td>Ruskin Branch Library</td>
<td>1 Dickman Drive S.E., Ruskin</td>
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<tr>
<td>Seffner-Mango Branch Library</td>
<td>410 N. Kingsway Road, Seffner</td>
</tr>
<tr>
<td>Location</td>
<td>Address</td>
</tr>
<tr>
<td>-----------------------------------------------</td>
<td>----------------------------------------------</td>
</tr>
<tr>
<td>Seminole Heights Branch Library</td>
<td>4711 Central Ave., Tampa</td>
</tr>
<tr>
<td>SouthShore Regional Library</td>
<td>15616 Beth Shields Way, Ruskin</td>
</tr>
<tr>
<td>Thonotosassa Branch Library</td>
<td>10715 Main St., Thonotosassa</td>
</tr>
<tr>
<td>Temple Terrace Public Library</td>
<td>202 Bullard Parkway, Temple Terrace</td>
</tr>
<tr>
<td>Town ‘N Country Regional Public Library</td>
<td>7606 W. Paula Drive, Tampa</td>
</tr>
<tr>
<td>West Tampa Branch Library</td>
<td>2312 W. Union St., Tampa</td>
</tr>
</tbody>
</table>

**Locksmith Ordinance**

*See Code Enforcement*

**Lost/Stray Pets**

*See Pet Resources*

**Management & Budget**

601 E. Kennedy Blvd., 26th floor  
Tampa, FL 33602  
(813) 272-5890  
HCFLGov.net/Budget

Management & Budget prepares budget materials and develops sound financial and management policies and practices to effectively allocate and utilize resources. The department is responsible for developing a biennial budget; a financial plan to fund the multiyear Capital Improvement Program; and the updated five-year financial forecasts. It conducts management studies and fiscal impact analyses, evaluates revenue alternatives, develops and evaluates performance measures, and conducts oversight for dependent special districts. Budget documents and a Citizen's Budget in Brief are available online.

**Criminal Justice Grants Program**

601 E. Kennedy Blvd., 25th floor  
Tampa, FL 33602  
Phone: (813) 307-8301 Fax: (813) 501-1048

A section of Management & Budget, the Criminal Justice Grants Program represents the County in public safety, criminal justice, mental health, and substance abuse issues to ensure the County’s interests are
represented. By collaborating with stakeholders and the community, this office has created, enhanced, and sustained crime reduction projects.

**Strategic Planning & Grants Management**

601 E. Kennedy Blvd., 25th floor
Tampa, FL 33602
Phone: (813) 307-8301 Fax: (813) 501-1048

A section of Management & Budget, Strategic Planning & Grants Management handles a number of programs delivered to both the constituents of the County and the County workforce, including oversight of the County’s grants enterprise and the creation and implementation of County crime reduction projects under the guidance of the Public Safety Coordinating Council, an advisory body to the Board of County Commissioners for matters relating to criminal justice. The department also coordinates cross-organizational and cross-jurisdictional initiatives. Recent examples include the Strategic Plan, Transportation for Economic Development (TED), and an ERP Implementation.

The department does not issue grants.

**Master Gardener**

*See Extension Service*

**Medical Examiner**

11025 N. 46th St.
Tampa, FL 33617
(813) 914-4500
Death Investigations: (813) 914-4567

The Medical Examiner investigates deaths occurring in the County under a specific set of circumstances defined in Chapter 406, Florida Statutes, and determines the cause and manner of death. Death investigations frequently include autopsies conducted by medical examiners, who are physicians specializing in forensic pathology. The department also manages and arranges disposition of all bodies that are unclaimed in Hillsborough County.

**Minority Business Programs**

*See Economic Development*

**Mosquito Management Services**

*See Public Works*
Neighborhoods
See Customer Service & Support

Nutrition Centers
See Aging Services

Operations & Legislative Affairs
601 E. Kennedy Blvd., 26th floor
Tampa, FL 33602
(813) 276-2640
HCFLGov.net/OLA

Operations & Legislative Affairs provides an array of important services and functions, including intergovernmental relations, agenda management, special projects, community affairs, ADA liaison, HIPAA compliance, Equal Opportunity Administrator, and staffing of various boards and councils.

Intergovernmental Relations develops and coordinates the state and federal legislative programs on behalf of the Board of County Commissioners and the County Administrator.

Hillsborough County is home to a diverse population, and the Community Affairs Liaisons provide outreach and assistance to these citizens. These team members participate in community events and engage in dialogue to learn the needs and desires of diverse groups, and to guide the County in addressing these concerns.

The agenda-management process involves the coordination and compilation of documents on a regular, recurring basis, resulting in the Board of County Commissioners’ agenda. The responsible team member also creates and posts the online version of the agenda, serves as a point of contact for the agenda process, and produces meeting recaps.

Equal Opportunity Administrator
700 East Twiggs St., Suite 830
Tampa, FL 33602
(813) 272-6554

The Equal Opportunity Administrator’s Office provides assistance to County residents who believe they have been discriminated against because of race, color, gender, age, national origin, religion, disability, marital or familial status, sexual orientation, or gender identity or expression. The Office investigates employment, housing, credit extension, contracting, and other practices, and provides training to residents, businesses, and organizations.
Parking Garage
*See Real Estate & Facilities Services*

**Parks & Recreation**

6105 E. Sligh Ave.
Tampa, FL 33617
Phone: (813) 744-5595   Fax: (813) 744-5967
HCFLGov.net/Parks

Parks & Recreation develops, operates, and programs over 170 neighborhood parks and playgrounds, 11 regional recreation centers supporting an additional 50 satellite sites, three skate parks, and eight dog parks throughout Hillsborough County.

**Adaptive Services**

(813) 744-5978

Therapeutic Services provides recreation, sports, and social activities for young people with physical and mental disabilities.

- All People’s Life Center, 6105 E. Sligh Ave., Tampa
- Carrollwood Meadows, 13918 S. Farmington Blvd., Tampa
- Turkey Creek, 5936 Connell Road, Plant City

**Athletic Services**

Phone: (813) 744-5595   Fax: (813) 744-5967

Athletic Services manages and schedules activities for 35 complexes providing a variety of competitive and non-competitive youth and adult sports leagues.

**Dog Parks**

**Apollo Beach**
664 Golf & Sea Blvd., Apollo Beach

**Bertha and Tony Saladino Park**
1705 Bryan Road, Brandon

**Carolyn Meeker Dog Park**
122 First Ave. S.W., Lutz

**Carrollwood Village Park**
4680 West Village Drive, Tampa

**Logan Gate**
7374 Monterey Blvd., Tampa

**Mango Dog Park**
11717 Clay Pit Road, Seffner

**Northwest County Dog Park**
8951 W. Waters Ave., Tampa

**Northwest County Dog Park**
6402 Occident St., Tampa

**Recreation Services**

(813) 744-5595 opt 2

The Recreation Services staff provides support to the community through each of our Regional Recreation Centers, neighborhood parks, dog parks, and skate parks.
### Regional Recreation Centers:

<table>
<thead>
<tr>
<th>Center</th>
<th>Address</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>All People’s Life Center</strong></td>
<td>6105 E. Sligh Ave., Tampa, 33617</td>
<td>(813) 744-5978</td>
</tr>
<tr>
<td><strong>Brandon Community Center</strong></td>
<td>502 E Sadie St., Brandon, FL 33510</td>
<td>(813) 635-8179</td>
</tr>
<tr>
<td><strong>Emanuel P. Johnson Progress Village</strong></td>
<td>5855 S. 78th St., Tampa, 33619</td>
<td>(813) 671-7700</td>
</tr>
<tr>
<td><strong>Gardenville</strong></td>
<td>6219 Symmes Road, Gibsonton, 33534</td>
<td>(813) 672-1120</td>
</tr>
<tr>
<td><strong>Jackson Springs</strong></td>
<td>8620 Jackson Springs Road, Tampa, 33615</td>
<td>(813) 554-5004</td>
</tr>
<tr>
<td><strong>Keystone</strong></td>
<td>17928 Gunn Highway, Odessa, 33556</td>
<td>(813) 264-3819</td>
</tr>
<tr>
<td><strong>Northdale</strong></td>
<td>15550 Spring Pine Drive, Tampa, 33624</td>
<td>(813) 264-8956</td>
</tr>
<tr>
<td><strong>Roy Haynes</strong></td>
<td>1902 South Village Ave., Tampa, 33612</td>
<td>(813) 903-3480</td>
</tr>
<tr>
<td><strong>Ruskin</strong></td>
<td>901 6th St. S.E., Ruskin, 33570</td>
<td>(813) 672-7881</td>
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<tr>
<td><strong>Thonotosassa</strong></td>
<td>10132 Skewlee Road, Thonotosassa, 33592</td>
<td>(813) 987-6206</td>
</tr>
<tr>
<td><strong>Westchase</strong></td>
<td>9791 Westchase Drive, Tampa, 33626</td>
<td>(813) 964-2948</td>
</tr>
</tbody>
</table>

### Permitting

*See Development Services*
Pet Resources
Pet Resource Center
440 N. Falkenburg Road
Tampa, FL 33619
(813) 744-5660
HCFLGov.net/Pets
Shelter: 10 a.m. - 7 p.m. (Tues. - Sun.) Closed on Mondays
Administrative Offices: 8 a.m. - 5 p.m. (Mon. - Fri.)

Pet Resources encompasses the Pet Resource Center – Hillsborough County’s public animal shelter – and Animal Safety and Enforcement.

Pet Resource Center (PRC) is the only “open-admission” shelter in Hillsborough County. PRC accepts domestic animals regardless of breed, size, or medical condition. PRC is dedicated to pet adoption and maximizing positive outcomes for the cats and dogs that pass through the center. In addition to housing and providing veterinary care to all pets brought to the shelter, PRC provides animal control services including cruelty investigations through the Animal Safety & Enforcement Division. PRC collaborates with Pet Placement Partners to expand reach in getting as many pets as possible into good homes through adoption, fostering, and rescue.

Services offered:
• Pet adoptions (ready-to-go and pre-adoptions)
• Turn-ins (strays & owner surrenders)
• Pet fostering program
• Pet tag registration, as well as animal-related fines
• Spay and neuter voucher program for income-qualifying residents
• Shelter for lost pets
• Information on disaster preparedness for pet protection and sheltering
• Volunteer opportunities

Animal Safety & Enforcement
Animal Safety & Enforcement is responsible for enforcing local and state laws that protect pets and people. Partnering with local law enforcement agencies, public safety duties include:
• Transport of sick, injured, and stray pets
• Investigation and reporting of animal bites and dangerous dogs
• Writing citations and following up in court
• Response and investigation of animal neglect/cruelty report
• Emergency Support Function (ESF-17) for disaster response
• Humane and safety education in the community
Procurement Services
601 E. Kennedy Blvd., 25th floor
Tampa, FL 33602
Phone: (813) 272-5790   Fax: (813) 272-6290
HCFLGov.net/Procurement

To do business with the County, vendors must be registered in iSupplier to receive email notifications of current bid opportunities, download solicitation documents, and submit bids online. Procurement Services offers monthly vendor training. The two-hour session aims to give both seasoned vendors and suppliers new to Hillsborough County a better understanding of how to register and navigate the iSupplier Portal. There is no fee to attend; however, advance registration is required.

Questions regarding active solicitations can be directed to the buyer identified in the bid details. Email questions: ProcurementServices@HCFLGov.net

Property Maintenance
See Code Enforcement
Public Meeting Rooms

See Parks & Recreation
See Social Services
See Library Services

Public Utilities
925 E. Twiggs St.
Tampa, FL 33602
Phone: (813) 272-6680    Fax: (813) 272-5589
HCFLGov.net/PublicUtilities

Public Utilities provides drinking water, wastewater treatment, and conservation programs in service areas that are primarily in unincorporated Hillsborough County. The department operates four major water treatment plants, seven wastewater treatment plants, and a number of administrative and field-support facilities. Public Utilities has two full service centers available to customers.

South-Central
Brandon Support Operations Complex
332 N. Falkenburg Road
Brandon, FL 33619
Residents can start, stop, or transfer service online, by calling (813) 272-6680, or by visiting either full service center. Customers can pay their utility bill either by phone at either location, by calling (813) 276-8526, online at iwr.hillsboroughcounty.org, or at any local AMSCOT location.

**Cooking Oil Recycling Effort**

HCFLGov.net/CORE

Hillsborough County’s Cooking Oil Recycling Effort offers complementary jugs for collection of cooking oil which could otherwise clog household plumbing. A full list of recycling stations is available online.

**Public Works**

601 E. Kennedy Blvd., 22nd floor
Tampa, FL 33602
HCFLGov.net/PublicWorks

**For Service Requests:** (813) 635-5400, or HCFLGov.net/AtYourService

**Transportation or Traffic Emergencies:** Report hazardous conditions, malfunctioning traffic signals, or downed signs on nights, weekends, and holidays to (813) 635-5400.

Public Works maintains and upgrades the County’s transportation and stormwater systems. Areas of responsibility include: all major County planning, engineering, design, and construction projects that include roads, bridges, intersections, sidewalks, stormwater, and trails; maintenance of County rights-of-way and stormwater drainage systems; the inspection, structural integrity, repair, and maintenance of the County’s 250 bridges; the ongoing operation, placement, maintenance, and repair of traffic control devices, including traffic signals/controllers, pavement markings, school zone signalization, and street and speed signs; minor construction projects, pothole repair, roadway shoulder maintenance, roadway ditch and canal cleaning, and tree trimming; mosquito management; and providing roadside/major canal herbicide programs.

**Mosquito Management Services**

6527 Eureka Springs Road
Tampa, FL 33610

**For Service Requests:** (813) 635-5400 or HCFLGov.net/Mosquito
A section under Public Works, Mosquito Management Services protects the health of Hillsborough County residents by controlling nuisance and disease-transmitting mosquitoes through the use of integrated pest-management practices, and controls aquatic weeds that can promote the development of mosquito larvae. Mosquito Management provides service for all of Hillsborough County, including Plant City, Tampa, Temple Terrace, and MacDill Air Force Base.

**Purchasing**

*See Procurement*

**Rabies Vaccinations/Tags**

*See Pet Resources*

**Real Estates & Facilities Services**

601 E. Kennedy Blvd., 23rd floor
Tampa, FL 33602
Phone: (813) 272-5810    Fax: (813) 272-5597

Real Estate & Facilities Services sells surplus County-owned real property; processes vacating petitions and right-of-way use permits; and provides information about the County’s real estate transactions. This department also provides real estate support for County agencies, including real estate acquisition and technical support; sale of surplus property; and lease administration. The department also supports the Environmental Lands Acquisition and Protection Program.

**County Center Public Parking**

319 N. Pierce St. (The entrance is on Jackson Street and exits onto Pierce Street.)

The County Center Public Parking Garage is available to Fredrick B. Karl County Center visitors.

The first hour of parking in this garage is free. Payment types accepted are: cash, Visa, MasterCard, Discover Card, and debit cards with credit card processing/backing.

The garage opens Monday through Friday at 7 a.m. and is closed weekends. The exit operates automatically to allow departure at any time.

Additional parking is available at metered spaces along the streets, in nearby garages operated by the City of Tampa, and in private parking lots.

**Reclaimed Water**

*See Public Utilities*
Recreation Centers
See Parks & Recreation

Recycling
See Solid Waste Management

Redevelopment
See Economic Development

Regional Parks
See Conservation & Environmental Lands Management

Rental Facilities
See Parks & Recreation
See Library Services

Right of Way Management
See Public Works

Roads, Streets, and Sidewalks
See Public Works

Ryan White Program
See Health Care Services

Senior Centers
See Aging Services

Sewer Pipe Breaks
See Public Utilities

Site Development
See Development Services

Skate Parks
See Parks & Recreation

Small Business Programs
See Economic Development

Smoke Alarms
See Fire Rescue
Social Services
601 E. Kennedy Blvd., 24th floor
Tampa, FL 33602
Phone: (813) 272-5040    Fax: (813) 276-2865
HCFLGov.net/SocialServices

Social Services serves the most vulnerable residents in the county requiring stability or long-term, comprehensive case management services, including basic living needs, housing, education, and training. In addition to the Community Resource Center locations, staff is deployed to remote sites and partnering agencies to provide specialized services throughout the County. The department also provides emergency services, food, water, and shelter in the aftermath of natural disasters.

Homeless Prevention Assistance
Provides short-term stabilization to low-income residents by preventing eviction and water service interruption. Income Eligibility: At or below 150% of the Federal Poverty Guidelines.

Energy Assistance
Serves as a bridge, allowing low-income households to avoid electricity shutoffs so they do not have to make difficult choices between paying home energy bills or other necessities such as food and prescriptions drugs. Income Eligibility: At or below 150% of the Federal Poverty Guidelines.

Community Service Block Grant
Offers a wide-wage range of community-based activities to reduce poverty. The block grant requires activities to be focused on reduction of poverty; revitalization of low-income communities; removing obstacles that block achievement of self-sufficiency; and empowerment of low-income families to increase participation in the affairs of community. Income Eligibility: 125% of the Federal Poverty Guidelines.

Community Resource Centers:

- **Lee Davis Community Resource Center**
  3402 N. 22nd St., Tampa, (813) 272-5220

- **Plant City Community Resource Center**
  307 N. Michigan Ave., Plant City, (813) 757-3871

- **SouthShore Community Resource Center**
  201 14th Ave. S.E., Ruskin, (813) 671-7647
Solid Waste Management
332 N. Falkenburg Road
Brandon, FL 33619
(813) 272-5680
HCFLGov.net/SolidWaste

Solid Waste Management is responsible for the disposal of more than 992,000 tons of solid waste (garbage, recyclables, and yard waste) generated in the county every year. The system includes the Resource Recovery Facility, Southeast County Landfill, Transfer Stations, Community Collection Centers, and recycling services, Household Hazardous Waste Collection Centers, and the Yard and Wood Waste Processing Facilities. The Waste to Energy Facility burns up to 1,800 tons of solid waste daily and produces enough electricity to power 30,000 homes.

Customers receive two collections of garbage, one collection of recyclables and one collection of yard waste each week. Additional materials, including magazines, junk mail, plastic bottles, office paper, telephone books, paperboard products such as cereal boxes, shoe boxes, soda and beer cartons can be recycled. Collection hours are 6 a.m. to 6 p.m. There is no solid waste and recycling collection on Thanksgiving, Christmas, Memorial Day, Independence Day, or Labor Day. No solid waste collection is provided on New Year's Day. A service charge for collection and disposal is regulated by the Board of County Commissioners and is paid yearly as a non-ad valorem assessment on the property tax bill.

By contract with the County, the following companies provide residential garbage, recyclables, and yard waste collection in unincorporated Hillsborough County:

- **Waste Management of Florida, Inc.** (813) 621-3053
- **Republic Waste Services** (813) 265-0292
- **Waste Connections** (813) 248-3802

Find your collection days, identify your hauler, and review cart use guidelines at HCFLGov.net/SolidWaste.

**Community Collection Centers**
The centers may be used by residential customers who are billed the annual solid waste collection and disposal assessment or receive an exemption from curbside pickup. Residents may dispose of items that are not collectible at the curb. All Community Collection Centers
are open Monday through Saturday, 7:30 a.m. to 5 p.m., and accept collectible waste (household garbage for exempt customers only) and non-collectible waste (electronics, paint, yard waste, scrap metal, tires, used motor oil, lithium and lead acid batteries, etc.).

- **Alderman Ford Facility**, 9402 C.R. 39, Lithia
- **Hillsborough Heights Facility**, 6209 C.R. 579, Seffner
- **Northwest County Facility**, 8001 W. Linebaugh Ave., Tampa
- **South County Facility**, 13000 U.S. Highway 41 S., Gibsonton

**Household Hazardous Waste Collections**
A service to residents of unincorporated Hillsborough County, regularly scheduled household hazardous waste collections accept paint, solvents, pool chemicals, hobby and craft supplies, lawn and garden chemicals, and more. There is no additional fee for residents who are billed the annual solid waste collection and disposal assessment. No items will be accepted from commercial interests. Household chemicals are accepted 8 a.m. to 2 p.m. at the following facilities:

<table>
<thead>
<tr>
<th>First Saturday of the month:</th>
<th>Second Saturday of the month:</th>
<th>Third Saturday of the month:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sheldon Road Facility</td>
<td>South County Facility</td>
<td>East County Facility</td>
</tr>
<tr>
<td>9805 Sheldon Road,</td>
<td>13000 U.S. 41 S.,</td>
<td>6209 C.R. 579,</td>
</tr>
<tr>
<td>Tampa</td>
<td>Gibsonton</td>
<td>Seffner</td>
</tr>
</tbody>
</table>

**Spay/Neuter Voucher Program**
*See Pet Resources*

**Stormwater**
*See Public Works*

**Streets & Addresses**
*See Public Works*

**Street Signs and Signals**
*See Public Works*

**Sunshine Line**
3402 N. 22nd St., 1st floor
Tampa, FL 33605
Phone: (813) 272-7272  Fax: (813) 272-5131
HCFLGov.net/SunshineLine

Sunshine Line provides door-to-door transportation and bus passes to residents who need assistance with transportation to medical
appointments, grocery store, senior centers, and other locations that allows a person to be as self-sufficient as possible.

**Door-to-Door Transportation**
Provides transportation for qualified residents from their home to medical and social service appointments, grocery stores, health and wellness appointments, personal business, and more. Eligibility for the program is based on income, age, disabilities, available transportation and where the transportation is needed. Fees are charged for some trips and are determined on a sliding scale based on income. The fees range from no fee to $5 per trip.

**Bus Passes**
Provides HART bus passes to qualified residents who are able to ride HART and can travel within three-quarters of a mile from a HART bus route.

**Swim Areas**
*See Conservation & Environmental Lands Management*

**Therapeutic Recreation Services**
*See Parks & Recreation*

**Tourist Development**
*See Economic Development*

**Traffic, traffic lights**
*See Public Works*

**Trails**
*See Parks & Recreation*
*See Conservation & Environmental Lands Management*

**Trash**
*See Solid Waste Management*

**Vendor Opportunities with Hillsborough County**
*See Procurement Services*

**Veterans Memorial Park**
*See Consumer & Veterans Services*

**Veterans Services**
*See Consumer & Veterans Services*
Violations/Citations
See Code Enforcement
See Development Services

Wage Recovery Program
See Consumer & Veterans Services

Wastewater
See Public Utilities

Water Bills
See Public Utilities

Water Conservation
See Public Utilities

Water Meter Reading
See Public Utilities

Watering Restrictions
See Public Utilities

Workforce Development
See Economic Development

Zoning
See Development Services