



Hillsborough County  
Florida

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August 2009

Dear Hillsborough County Health Care Plan Member:

The Hillsborough County Health Care Plan is pleased to let you know about an exciting new benefit – Prescription Mail Order Program. Many of the drugs currently available to members in the Health Care Plan now qualify for mail order.

How does the mail order program work?

1. Mail order is completely FREE to you - NO CO-PAYS and NO FEES for mailing medications to you.
2. To avoid delay in therapy you must contact our Patient Assistance Program (PAP) advocate **Pharmacy Administrative Solutions (PAS) at 813-935-7600**, Monday – Friday 8 a.m. to 4:30 p.m. EST. PAS will coordinate with your doctors and will make sure that your prescription drugs are mailed directly to you.
3. You will need to provide :
  - a. Contact and shipping information
  - b. A signed consent form
  - c. Income verification
  - d. Your prescription information

If you are currently taking any of the drugs listed on the back of this letter, you must act fast. ***Beginning in October, these drugs will no longer be available at the pharmacy.***

**Remember, you must contact PAS as soon as possible.**

We remain committed to offering you quality and affordable health care and look forward to serving your health care needs. If you have any questions, please call a Health Care Plan Patient Assistance Program advocate at 813-935-7600.

The Hillsborough County Health Care Plan